

FINAL AWARD

Bid # ID-12-0001

Bid Opening Date: 2/24/2012

Commodity Services: Quality Health Plan Specialist

Vendor: Public Consulting Group

ARKANSAS INSURANCE DEPARTMENT
ADDENDUM 1
ID-12-0001

TO: Vendor Addressed
FROM: Tangelia Clary-Marshall
DATE: February 9, 2012
SUBJECT: ID-12-0001 Quality Health Plan Specialist

The following information regarding the above referenced Request for Proposal for the Arkansas Insurance Department (AID) is being supplied as designated below:

This addendum changes ID-12-0001 as follows:

Change to Section 1.5 B: "Vendors **must** submit **one (1) signed original technical proposal hard copy**, on or before the date specified on page one of this RFP. Vendors **must** also submit **five (5) additional hard copies of the technical proposal, each marked 'Copy'**. **Do not include any pricing from the Official Proposal Price Sheet on the technical proposal. Pricing from the Official Price Sheet(s) must be separately sealed from the technical proposal response and clearly marked as pricing information.** The vendor should submit one (1) complete **electronic** copy (marked copy) of the signed RFP technical proposal response preferably in MS Word/Excel format, on CD or flash drive. **Do not include any pricing from the Official Proposal Price Sheet on the technical proposal electronic copy. Pricing from the Official Proposal Price Sheet must be separately sealed from the technical proposal response and clearly marked as pricing.** Failure to submit the required number of hard copies of the technical proposal or Official Proposal Price Sheet may be cause for rejection. If the Office of State Procurement requests additional copies of the proposal, they **must** be delivered within twenty-four (24) hours of request."

Note Regarding Vendor Interviews: As stated in the RFP, AID will interview the top five (5) candidates based upon the combined score (technical evaluation & price proposal). The state reserves the right to revise the number of candidates, or range of candidates, interviewed based on technical and price proposal scoring results. These interviews will be conducted by telephone with the person(s) named in your proposal who will be working on the project. We anticipate those interviews to be conducted March 1, 2, or 5. The vendor will be contacted by email and/or telephone regarding scheduling the interview. Please assure that the contact information provided on the Cover Page is sufficient for AID to make this contact and set up the interviews.

The specifications by virtue of this addendum become a permanent addition to the above-referenced Request for Qualification. **FAILURE TO RETURN THIS SIGNED ADDENDUM WITH YOUR BID MAY RESULT IN REJECTION OF YOUR BID.**

THE BID OPENING TIME AND DATE WILL REMAIN THE SAME

If you have questions, please contact the buyer, Tangelia Clary-Marshall 501-683-7231.

VENDOR SIGNATURE

DATE

COMPANY

REQUEST FOR PROPOSAL

RFP Number: ID-12-0001	Buyer: Tangelia Clary-Marshall
Service: Quality Health Plan Specialist	Date: January 30, 2012
Agency: Arkansas Insurance Department	Proposal Opening Date: February 24, 2012
Service Location: Little Rock, AR	Proposal Opening Time: 04:30 pm CST

PROPOSALS WILL BE ACCEPTED UNTIL THE TIME AND DATE SPECIFIED ABOVE. THE PROPOSAL ENVELOPE INCLUDING THE OUTSIDE OF OVERNIGHT PACKAGES **MUST** BE SEALED AND SHOULD BE PROPERLY MARKED WITH THE PROPOSAL NUMBER, DATE AND HOUR OF PROPOSAL OPENING AND VENDOR'S RETURN ADDRESS. IT IS NOT NECESSARY TO RETURN "NO BIDS" TO THE ARKANSAS INSURANCE DEPARTMENT. **Vendors are responsible for delivery of their proposal documents to the Arkansas Insurance Department prior to the scheduled time for opening of the particular proposal. When appropriate, vendors should consult with delivery providers to determine whether the proposal documents will be delivered to the Arkansas Insurance Department office street address prior to the scheduled time for proposal opening. Delivery providers, USPS, UPS, and FedEx deliver mail to our street address, 1200 West Third Street, Suite 201, Little Rock, AR 72201-1904, on a schedule determined by each individual provider. These providers will deliver to our offices based solely on our street address.**

PROPOSAL DELIVERY ADDRESS: Arkansas Insurance Department ATTN: Tangelia Clary-Marshall 1200 West 3 rd Street Little Rock, AR 72201-1904 TELEPHONE NUMBER 501-683-7231	PROPOSAL OPENING LOCATION: Arkansas Insurance Department ATTN: Tangelia Clary-Marshall 1200 West 3 rd Street Little Rock, AR 72201-1904
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Company Name: _____

Name (type or print): _____

Title: _____

Address: _____

Telephone Number: _____

Fax Number: _____

E-Mail Address: _____

Signature: _____

USE INK ONLY; UNSIGNED PROPOSALS WILL NOT BE CONSIDERED

Identification:
 • _____ • _____
 Federal Employer ID Number Social Security Number

FAILURE TO PROVIDE TAXPAYER IDENTIFICATION NUMBER MAY RESULT IN PROPOSAL REJECTION

Business Designation (check one):

<input type="checkbox"/> Individual	<input type="checkbox"/> Sole Proprietorship	<input type="checkbox"/> Public Service Corp
<input type="checkbox"/> Partnership	<input type="checkbox"/> Corporation	<input type="checkbox"/> Government/ Nonprofit

ARKANSAS INSURANCE DEPARTMENT
REQUEST FOR PROPOSAL

General Description	Quality Health Plan Specialist
Type of Contract:	Term
Buyer:	Tangelia Clary-Marshall

MINORITY BUSINESS POLICY: Minority participation is encouraged in this and in all other procurements by state agencies. "Minority" is defined by Arkansas Code Annotated § 15-4-303 as a lawful permanent resident of this state who is: African American, Hispanic American, American Indian or Native American, Asian American, Pacific Islander American or a Service Disabled Veteran as designated by the United States Department of Veterans Affairs. The Arkansas Economic Development Commission conducts a certification process for minority businesses. Bidders unable to include minority-owned business as subcontractors "may explain the circumstances preventing minority inclusion".

Check minority type:

- African American Hispanic American Pacific Islander American
 American Indian Asian American Service Disabled Veteran

Arkansas Minority Certification Number _____

EQUAL EMPLOYMENT OPPORTUNITY POLICY: In compliance with Act 2157 of 2005, the Arkansas Insurance Department is required to have a copy of the vendor's Equal Opportunity Policy prior to issuing a contract award. EO Policies may be submitted in electronic format to the following email address: Tangelia.Marshall@arkansas.gov, or as a hard copy accompanying the solicitation response. The Arkansas Insurance Department will maintain a file of all vendor EO policies submitted in response to solicitations issued by this office. The submission is a one-time requirement, but vendors are responsible for providing updates or changes to their respective policies, and for supplying EO policies upon request to other state agencies that must also comply with this statute. Vendors that do not have an established EO policy will not be prohibited from receiving a contract award, but are required to submit a written statement to that effect.

ACT 157 of 2007 EMPLOYMENT OF ILLEGAL IMMIGRANTS: Pursuant to Act 157 of 2007, all bidders must certify prior to award of the contract that they do not employ or contract with any illegal immigrants in its contract with the State. Bidders shall certify online at: <https://www.ark.org/dfa/immigrant/index.php/disclosure/submit/new>.

ALTERATION OF ORIGINAL RFP DOCUMENTS: The original written or electronic language of the RFP documents shall not be changed or altered except by approved written addendum issued by the Arkansas Insurance Department. This does not eliminate an Offeror from taking exception(s) to non-mandatory terms and conditions, but does clarify that the Offeror cannot change the original document's written or electronic language. If the Offeror wishes to make exception(s) to any of the original language, it must be submitted by the Offeror in separate written or electronic language in a manner that clearly explains the exception(s). If Offeror's/Respondent's submittal is discovered to contain alterations/changes to the original written or electronic documents, the Offeror's response may be declared as "non-responsible" and the response may not be considered.

REQUIREMENT OF ADDENDUM: THIS REQUEST FOR PROPOSAL MAY BE MODIFIED ONLY BY ADDENDA WRITTEN AND AUTHORIZED BY THE ARKANSAS INSURANCE DEPARTMENT. Vendors are cautioned to ensure they have received or obtained and responded to any and all addenda to the proposal prior to submission. There will be no addenda to a proposal 72 hours prior to the proposal opening. It is the responsibility of the vendor to check the Arkansas Insurance Department website at <http://hbe.arkansas.gov> and the Office of State Procurement website at <http://www.arkansas.gov/dfa/procurement/bids/index.php> for any and all addenda up to that time.

DELIVERY OF RESPONSE DOCUMENTS: In accordance with the Arkansas Procurement Law and Regulations, it is the responsibility of vendors to submit proposals at the place, and on or before the date and time, set in the solicitation documents. Proposal documents received at the Office of State Procurement after the date and time designated for proposal opening are considered late proposals and shall not be considered. Proposal documents

ARKANSAS INSURANCE DEPARTMENT
REQUEST FOR PROPOSAL

arriving late, which are to be returned and are not clearly marked, may be opened to determine for which RFP the submission is intended.

ADDITIONAL TERMS AND CONDITIONS: The Arkansas Insurance Department objects to, and shall not consider, any additional terms or conditions submitted by an offeror, including any appearing in documents attached as part of an offeror's response. In signing and submitting a proposal, the respondent agrees that any additional terms or conditions, whether submitted intentionally or inadvertently, shall have no force or effect. Failure to comply with terms and conditions, including those specifying information that must be submitted with a proposal, shall be grounds for rejecting a proposal.

ANTICIPATION TO AWARD: After complete evaluation of the proposal, the anticipated award will be posted on the Arkansas Insurance Department website at <http://hbe.arkansas.gov/> and the Office of State Procurement website at <http://www.dfa.arkansas.gov/offices/procurement/Pages/default.aspx> and/or the legal section of a newspaper of statewide circulation. The purpose of the posting is to establish a specific timeframe in which vendors and agencies are aware of the anticipated award. The proposal results will be posted for a period of fourteen (14) days prior to the issuance of any award. Vendors and agencies are cautioned that these are preliminary results only, and no official award will be issued prior to the end of the fourteen day posting period. Accordingly, any reliance on these preliminary results is at the agency's/vendor's own risk.

The Arkansas Insurance Department reserves the right to waive the policy of Anticipation to Award when it is in the best interest of the State. Vendors are responsible for viewing the Anticipation to Award section of the OSP web site at: http://www.arkansas.gov/dfa/procurement/pro_intent.php.

PAST PERFORMANCE: In accordance with provisions of The State Procurement Law, R7: 19-11-229 Competitive Sealed Bidding - Bid Evaluation paragraph (E)(i) & (ii): a vendor's past performance with the state may be used in the evaluation of any offer made in response to this solicitation. The past performance should not be greater than three (3) years old and must be supported by written documentation on file in the Office of State Procurement at the time of the RFP opening. Documentation may be in the form of a written or electronic report, VPR, memo, file or any other appropriate authenticated notation of performance to the vendor files.

VISA ACCEPTANCE: Awarded Respondents should have the capability of accepting the State's authorized VISA Procurement Card (p-card) as a method of payment. Price changes or additional fees may not be assessed when accepting the p-card as a form of payment. The successful respondent may receive payment from the State by p-card in the same manner as other VISA purchases. VISA acceptance is preferred, but is not the exclusive method of payment.

EO-98-04 GOVERNOR'S EXECUTIVE ORDER: Bidders should complete the Disclosure Forms posted with this proposal.

ARKANSAS INSURANCE DEPARTMENT
REQUEST FOR PROPOSAL

SECTION 1 GENERAL INFORMATION

1.0 INTRODUCTION

The Arkansas Insurance Department (AID) issues this Request for Proposal (RFP) for interested offerors to provide consulting services as further detailed in the RFP. This RFP is for the purpose of obtaining a qualified consultant to develop processes for quality health plan certification, quality rating and monitoring.

1.1 ISSUING OFFICE

The issuing officer is the sole point of contact for this RFP. Any vendor questions or clarifications regarding matters related to this RFP must be directed to the AID's buyer, Tangelia Clary-Marshall at Tangelia.Marshall@arkansas.gov. Written questions must be submitted to the issuing officer by the date listed in this solicitation. All questions should be marked "Questions" and the RFP number should be indicated. The questions will be answered and posted on the AID and OSP website. Accordingly, reliance on information received other than from the issuing office is at the offeror's own risk. For technical information related matters, vendors may email the buyer as well.

Tangelia Clary-Marshall
Arkansas Insurance Department
1200 West 3rd, Suite 201
Little Rock, Arkansas 72201-1904
Phone: (501)-683-7231
Fax: (501)-371-2629
E-mail: Tangelia.Marshall@arkansas.gov

1.2 TERM OF THE CONTRACT

Winning vendor will be awarded a one-year term contract.

By mutual agreement, AID and the contractor may elect to extend the contract six times for a one (1) year period or a portion thereof, not to exceed a maximum of six (6) additional years or any portion thereof.

Any services on contract by the AID must be paid for, but do not obligate the State to continue the contract beyond the end of a biennial period.

1.3 DEFINITION OF TERMS

This section of the RFP provides detailed definitions of appropriate acronyms and terms relative to this RFP.

- ACA** – Affordable Care Act
- AID** – Arkansas Insurance Department
- CCIIO** – Center for Consumer Information and Insurance Oversight
- CMS** – Center for Medicare and Medicaid Services
- DHHS** – U. S. Department of Health and Human Services
- FFE** – Federally-facilitated Exchange
- NAIC** – National Association of Insurance Commissioners
- OSP** – Office of State Procurement

The terms "respondent, proposer, vendor, offeror, bidder" are used synonymously in this document.

1.4 RFP FORMAT

Any statement in this document that contains the word "must" or "shall" or "will" means that compliance with the intent of the statement is mandatory, and failure by the respondent to satisfy that intent will cause the proposal to be rejected. It is recommended that offerors respond to each item or paragraph of the RFP in sequence. Items not needing a specific vendor statement may be responded to by concurrence or acknowledgement; no response will be

ARKANSAS INSURANCE DEPARTMENT
REQUEST FOR PROPOSAL

interpreted as an affirmative response or agreement to the State conditions. Reference to handbooks or other technical materials as part of a response must not constitute the entire response and respondent must identify the specific page and paragraph being referenced. The terms “respondent, proposer, vendor, offeror, bidder” are used synonymously in this document.

1.5 CAUTION TO VENDORS

- A. During the time between the proposal opening and contract award, any contact concerning this RFP will be initiated by the issuing office or requesting entity and not the vendor. Specifically, the person(s) named herein will initiate all contact.
- B. Vendors **must** submit **one (1) signed original technical proposal**, on or before the date specified on page one of this RFP. Vendors **must** also submit **three (3) original “Official Proposal Price Sheet”**. **Do not include any pricing from the Official Proposal Price Sheet on the technical proposal or electronic copies. Pricing from the Official Price Sheet(s) must be separately sealed from the technical proposal response and clearly marked as pricing information.** The vendor should submit one (1) complete **electronic** copy (marked copy) of the signed RFP technical proposal response preferably in MS Word/Excel format, on CD or flash drive. **Do not include any pricing from the Official Proposal Price Sheet on the technical proposal electronic copies. Pricing from the Official Proposal Price Sheet must be separately sealed from the technical proposal response and clearly marked as pricing.** Failure to submit the required number of electronic copies of the proposal may be cause for rejection. If the Office of State Procurement requests additional copies of the proposal, they **must** be delivered within twenty-four (24) hours of request.
- C. For a proposal to be considered, an official authorized to bind the vendor to a resultant contract **must** have signed the proposal in ink.
- D. All official documents and correspondence shall be included as part of the resultant contract.
- E. The agency reserves the right to award a contract or reject a proposal for any or all line items of a proposal received as a result of this RFP, if it is in the best interest of the State to do so. Proposals will be rejected for one or more reasons not limited to the following:
 - 1. Failure of the vendor to submit his proposal(s) on or before the deadline established by the issuing office.
 - 2. Failure of the vendor to respond to a requirement for oral/written clarification, presentation, or demonstration.
 - 3. Failure to sign the Official RFP Document.
 - 4. **Failure to complete the Official Proposal Price Sheet and include it sealed separately from the rest of the proposal.**
 - 5. Any wording by the offeror in their response to this RFP, or in subsequent correspondence, which conflicts with or takes exception to a requirement in the RFP.
 - 6. Failure of any proposed service to meet or exceed specifications.

1.6 CONTRACT INFORMATION

The State of Arkansas may not contract with another party:

- A. To indemnify and defend that party for any liability and damages. However, the agency may agree to hold the other party harmless from any loss or claim resulting directly from and attributable to the State’s use or possession of equipment or software and reimburse that party for the loss caused solely by the State’s uses or possession.
- B. Upon default, to pay all sums to become due under a contract.
- C. To pay damages, legal expenses or other costs and expenses of any party.

ARKANSAS INSURANCE DEPARTMENT
REQUEST FOR PROPOSAL

- D. To continue a contract once the equipment has been repossessed.
- E. To conduct litigation in a place other than Pulaski County, Arkansas.
- F. To agree to any provision of a contract which violates the laws or constitution of the State of Arkansas.

A party wishing to contract with the State of Arkansas should:

- A. Remove any language from its contract which grants to it any remedies other than:
 - 1. The right to possession.
 - 2. The right to accrued payments.
 - 3. The right to expenses of de-installation.
 - 4. The right to expenses of repair to return the equipment to normal working order, normal wear and tear excluded.
 - 5. The right to recover only amounts due at the time of repossession and any unamortized nonrecurring cost as allowed by Arkansas Law.
- B. Include in its contract that the laws of the State of Arkansas govern the contract.
- C. Acknowledge that contracts become effective when awarded by the agency.

1.7 RESERVATION

This RFP does not commit the agency to award a contract, to pay costs incurred in the preparation of a proposal in response to this request, or to procure or contract for any service. The State reserves the right to accept or reject, in part or in its entirety, any or all proposals received as a result of the RFP, if it is in the best interest of the State to do so.

1.8 COST OF PROPOSALS

Costs incurred in preparation of proposals are solely the responsibility of the offerors. The AID will provide no reimbursements for such costs. Costs associated with any oral presentations to the AID will be the responsibility of the offeror and may not be billed to the AID. Oral presentations may only be made at the request of the AID.

1.9 TERMS AND CONDITIONS OF PROPOSAL

To be considered, offerors must include as part of their proposal all of the provisions of the RFP.

- A. The Contractor shall at all times observe and comply with federal and State laws, local laws, ordinances, orders, and regulations existing at the time of or enacted subsequent to the execution of this contract which in any manner affect the completion of the work. The Contractor and surety shall indemnify and save harmless the Agency and all its officers, representatives, agents, and employees against any claim or liability arising from or based upon the violation of any such law, ordinance, regulation, order or decree by an employee, representative, or subcontractor of the Contractor.

The Contractor shall comply with the nondiscrimination clause contained in Federal Executive Order 11246, as amended by Federal Executive Order 11375, relative to Equal Employment Opportunity for all persons without regard to race, color, religion, sex, or national origin, and the implementing rules and regulations prescribed by the Secretary of Labor and with Title 41, Code of Federal Regulations, Chapter 60. The contractor and subcontractor shall comply with Arkansas Act 954 of 1977.

The Contractor shall comply with regulations issued by the Secretary of Labor of the United States in Title 20, Code of Federal Regulations, Part 741, pursuant to the provisions of Executive Order 11753 and the Federal

ARKANSAS INSURANCE DEPARTMENT
REQUEST FOR PROPOSAL

Rehabilitation Act of 1973. The Contractor shall be responsible for insuring that all subcontractors comply with the above mentioned regulations.

The Contractor and its subcontractors shall comply with the Civil Rights Act of 1964, and any amendments thereto, and the rules and regulations there under, and Section 504 of Title V of the Vocational Rehabilitation Act of 1973 as amended.

The Contractor agrees to post in conspicuous places, available to employees and applicants for employment, notices setting forth the provisions of the clause.

The Contractor shall, in all solicitations or advertisements for employees placed by or on behalf of the Contractor, state that all qualified applicants will receive consideration for employment without regard to race, color, religion, sex, national origin, age (except as provided by law), marital status, political affiliation, or handicap, except where it relates to a bona fide occupational qualification.

- B. In accordance with federal regulation, the contractor agrees to retain all pertinent records for five (5) years after final payment is made under this contract or any related subcontract. In the event any audit, litigation or other action involving these records is initiated before the end of the five (5) year period, the contractor agrees to retain these records until all issues arising out of the action are resolved or until the end of the five (5) year period, whichever is later.
- C. The Contractor will grant access to its records upon request by state or federal government entities or any of their duly authorized representatives. Access will be given to any books, documents, papers or record of the Contractor which are related to any services performed under the contract. The Contractor additionally consents that all subcontracts will contain adequate language to allow the same guaranteed access to the record of subcontractors.
- D. **Order of Precedence.** In the event of any conflict or inconsistency in the definition or interpretation of any word, responsibility, service, time schedule, requirements, specifications or tasks in this agreement, said conflict or inconsistency shall be resolved according to the following priority:
 - The Request for Proposal document
 - Written clarifications to the RFP
 - Proposal of Respondent Awarded Contract

1.10 **PROPRIETARY INFORMATION**

Proprietary information submitted in response to this RFP will be processed in accordance with applicable State of Arkansas procurement procedures. Proposals and documents pertaining to the RFP become the property of the State and shall be open to public inspection subsequent to proposal opening. It is the responsibility of the vendor to identify all proprietary information. **The vendor should submit one complete electronic copy of the proposal, preferably in PDF format, from which any proprietary information has been removed, i.e. a redacted copy.** The redacted copy should reflect the same pagination as the original and show the empty space from which information was redacted. Except for the redacted information, the redacted electronic copy must be identical to the original hard copy. The redacted electronic copy will be open to public inspection under the Freedom of Information Act (FOIA) without further notice to the vendor. If you do not send a redacted electronic copy your entire proposal will be open to public inspection with the exception of financial data (other than pricing). If the State of Arkansas deems redacted information to be subject to the FOIA, the vendor will be contacted prior to the release of this information.

1.11 **STATEMENT OF LIABILITY**

The State will demonstrate reasonable care, but at no time will the State be responsible for or accept liability for any vendor-owned items.

ARKANSAS INSURANCE DEPARTMENT
REQUEST FOR PROPOSAL

1.12 **AWARD RESPONSIBILITY**

The agency will be responsible for award and for administration of any resulting contract.

1.13 **PUBLICITY**

News releases pertaining to the RFP or the services, study, data or project to which it relates will not be made without prior written approval of the agency, and then only in accordance with the explicit written instructions from agency. No results of the program are to be released without prior written approval from the agency, and then only to persons designated.

1.14 **INDEPENDENT PRICE DETERMINATION**

By submission of his/her proposal, the vendor certifies, and in the case of a joint proposal, each party thereto certifies as to its own organization, that in connection with this proposal: the prices in the proposal have been arrived at independently, without collusion and that no prior information concerning these prices has been received from or given to a competitive company. If there is sufficient evidence of collusion to warrant consideration of this proposal by the Office of the Attorney General, all vendors should understand that this paragraph might be used as a basis for litigation.

1.15 **WARRANTY**

The vendor must warrant that all services and any other items provided by the vendor in conjunction with this RFP will be performed:

- At the level specified herein.

Vendor shall, at his/her expense remedy all such defects in performance.

1.16 **CONFIDENTIALITY**

The vendor shall be bound to confidentiality of any information of which its employees may become aware during the course of performance for the contracted task. Consistent and/or uncorrected breaches of confidentiality may constitute grounds for cancellation of the contract.

1.17 **TERMINATION OF CONTRACT**

In the event the State no longer needs the service or commodity specified in the contract or purchase order due to program changes; changes in laws, rules, or regulations; relocation of offices; or lack of appropriated funding, the State may cancel the contract or purchase order by giving the contractor written notice of such cancellation thirty (30) days prior to the date of cancellation. Upon receipt of notice of termination, the contractor shall be paid the following:

- **At the contract price(s) for completed service to and acceptance by the State.**
- **At a price mutually agreed by the contractor and State for partially completed services.**

1.18 **NEGOTIATIONS**

As provided in this request for proposal and under regulations, discussions may be conducted with responsible vendor(s) who submit proposal(s) determined to be reasonably susceptible of being selected for award for the purpose of obtaining clarification of proposal response and negotiation for best and final offers.

1.19 **INTELLECTUAL PROPERTY**

ARKANSAS INSURANCE DEPARTMENT
REQUEST FOR PROPOSAL

All records and data pertaining to the contract will remain the property of the AID. Upon expiration or termination of contract, in order to ensure orderly turnover in the event another provider is selected or AID takes over preparation, the contractor shall turn over the complete operation within sixty (60) days.

1.20 ANTICIPATED PROCUREMENT TIMETABLE

The following timetable is anticipated for the procurement process. All times refer to local time in Little Rock, Arkansas.

RFP Issued	As stated on page 1
Deadline Date for Receipt of Written Questions	February 6, 2012
Answers Posted on AID and OSP Websites	February 10, 2012
Opening Date and Time/Receipt of Proposals	As stated on page 1

ARKANSAS INSURANCE DEPARTMENT
REQUEST FOR PROPOSAL

SECTION 2 OVERVIEW

2.0 OVERVIEW

The Arkansas Insurance Department (AID) is seeking a qualified vendor to support the Arkansas Insurance Department's efforts in complying with the Patient Protection and Affordable Care Act (ACA). The act requires the development of health benefits exchanges. Health Benefits Exchanges (*the Exchange*) are State-specific competitive marketplaces where individuals and small businesses can find health plan information, make health plan comparisons, determine if eligible for subsidies and other cost reductions, apply for coverage in a form that they can understand, and enroll in Medicaid or a private plan of their choice. The state has made the determination that the best solution to meet its needs is to leverage CMS Federally-Facilitated Exchange (FFE) efforts (currently under development).

The Exchange will list plans that are available for purchase by state residents and businesses. Only plans certified by the state as being "qualified" will be listed on the Exchange. A significant part of the vendor's work will be in supporting the Department's Qualified Health Plan Certification processes, developing business processes for maintaining and updating information on the exchange as well as developing processes and supporting technologies needed to capture information used by stakeholders and provided to users of the Exchange.

2.1 ELIGIBILITY

- A. To be considered, vendors must include as part of their response all of the provisions of the solicitation.
- B. An official authorized to bind the vendor to the resultant contract must sign the solicitation response.
- C. The successful vendor shall at all times observe and comply with federal and State laws, local laws, ordinances, orders, and regulations existing at the time of or enacted subsequent to the execution of this contract which in any manner affect the completion of the work.
- D. The successful vendor and surety shall indemnify and save harmless the agency and all its officers, representatives, agents, and employees against any claim or liability arising from or based upon the violation of any such law, ordinance, regulation, order or decree by an employee, representative, or subcontractor of the successful vendor.
- E. The vendor shall be required to maintain all pertinent financial and accounting records and evidence pertaining to the contract in accordance with generally accepted principles of accounting and other procedures specified by the State of Arkansas. Access will be granted upon request to State or Federal Government entities or any of their duly authorized representatives.
- F. Financial and accounting records shall be made available, upon request, to the State of Arkansas's designee(s) at any time during the contract period and any extension thereof, and for three (3) years from expiration date and final payment on the contract or extension thereof.

ARKANSAS INSURANCE DEPARTMENT
REQUEST FOR PROPOSAL

SECTION 3 REQUIREMENTS

3.0 RFP REQUIREMENTS

The following section provides the bidder with an understanding of the specific Department needs and expectations as well as requirements a bidder must address in their proposal. In that this is a proposal for professional services, the RFP Requirements section emphasizes the importance of the candidate's ability to understand the environment, stakeholders and the ability to develop and support the business processes necessary for a successful Qualified Health Plan certification Program. Proposals that do not comply with the conditions or requirements stated herein will be rejected.

3.1 Project Overview

This contractor will work closely with The Arkansas Insurance Department (AID); particularly with the Department's Rate Review, Life and Health, Consumer Services, and Health Benefits Exchange Planning Divisions, the Federally-facilitated Exchange and the Department's other contractors. The contractor will be working in concert with these entities to develop Arkansas guidelines and requirements relating to Qualified Health Plan (QHP) certification; specifically for the initial certification and subsequent activities such as recertification and decertification. The vendor's efforts with the state section areas will focus on the:

- Process development for certifying/recertifying/monitoring QHPs, in concurrence with federal standards,
- Approach and processes for ensuring QHPs include all services required by Arkansas's plan for minimal essential benefits,
- Methodologies employed for QHP quality rating determinations,
- Approach and plan development for solicitation of health plan submission,
- Recommendations on strategies for plan selection (e.g., active purchaser vs. any willing plan),
- Development of the application for health plan submission,
- Development of the QHP evaluation methodology, to include enrollee satisfaction and monitoring of complaints and appeals,
- Timelines and criteria development for QHP certification/recertification,
- Development of materials to instruct issuers regarding the processes employed by the Department for health plan certification and QHP monitoring,
- Development of processes and the underlying requirements necessary to evaluate QHP's ability to support delivery of quality healthcare,
- Development of processes and requirements necessary for QHPs to report on their efforts to ensure quality healthcare is being delivered and their on-going quality improvement processes, including for pediatric populations,
- QHP rating system to include process, outcome, financial, market conduct, quality assurance and quality improvement criteria for individual and SHOP plans, and
- Development of processes and materials necessary for the education of individual consumers including small businesses about QHPs and the quality ratings associated with the plans.

The selected contractor will work with the Health Benefits Exchange Planning Division and AID Division of Information Systems to establish and maintain a dialogue between the state and the National Association of Insurance Commissioners (NAIC) regarding QHP certification processes. NAIC's software application, SERFF, is currently used by the state to receive the necessary issuer data and information in order to evaluate insurance offerings within the state. The state intends to continue using SERFF to capture and retain insurance offerings. The decision is based upon the state's familiarity with the SERFF application and the assurance from NAIC that SERFF will be modified to accept the additional data required for QHP certification.

ARKANSAS INSURANCE DEPARTMENT
REQUEST FOR PROPOSAL

ACA requires states to review all insurance offerings (plans) listed on the Exchange. The offerings must be certified as qualified prior to their Exchange listing. The legislation clearly states its expectations of states in this area, though Centers for Medicare and Medicaid Services (CMS) is finalizing its final plan certification requirements set. Even without a final requirement set published, it is evident that the current SERFF application presently lacks the necessary capacity to accept all of the data necessary in order for a state to certify a health plan. The vendor will assist the AID Health Benefits Exchange QHP Project Planning Specialist (Project Planning Specialist) in securing a complete list of data requirements from each appropriate AID Division. Once secure, the vendor will support the Project Planning Specialist in ensuring the necessary modifications are made to the SERFF application so that the required data can be accepted from the insurance issuers. There is the possibility that the SERFF application will be unable to accommodate all of the data required by the state. The vendor will support the Project Planning Specialist in developing processes and securing the necessary technology to accept the additional elements independent of SERFF.

The vendor will support the Project Planning Specialist in developing processes necessary for Divisions to access and download SERFF-stored data. Though much of the data is accessible (view) with an Internet browser, it is anticipated that data will need to be downloaded into the AID technical environment. The ability to download data is an important consideration given the fact that the capacity to conduct analytic-type processes is outside the scope of SERFF. The certification process requires a coordinated effort among Divisions within the AID for success: Rate Review, Health & Life, Consumer Services and the Health Benefits Exchange. The selected vendor will be required to elicit from these groups not only the data and information requirements, but to lead in the development of processes used to complete individual certification components as well as processes to advance health plans through the certification process. In some instances these developed process are run in parallel while others are serially executed.

At the summary level, in order for a plan to be deemed "qualified", the Arkansas Insurance Department will need to review an issuer's insurance offering to ensure it meets a minimum set of qualifications or conditions. Presently the Department reviews offerings to ensure they address Arkansas state regulations and the proposed rates are reasonable. ACA requires states to ensure that a plan provides the essential services set, satisfies the rate requirements set forth in the legislation, and has the necessary infrastructure to ensure that services offered by the plan are being offered appropriately as well as being properly delivered by plan providers.. The selected vendor will support the Department in the development of processes to ensure the plans certified meet these needs. The following ACA excerpt defines the specifications of a Qualified Health Plan. A Qualified Health Plan (QHP):

- (1) has in effect a certification (which may include a seal or other indication of approval) that it meets the Act's certification criteria issued or recognized by each Exchange through which such plan is offered;
 - (2) provides the Essential Health Benefits package; and
 - (3) is offered by a health insurance issuer that:
 - (a) is licensed and in good standing to offer coverage in each state in which the issuer offers coverage under this title;
 - (b) agrees to offer at least one QHP in the silver level and at least one plan in the gold level in each such Exchange;
 - (c) agrees to charge the same premium rate for each QHP of the issuer without regard to whether the plan is offered through an Exchange or off the Exchange when offered directly from the issuer or through an agent;
- and
- (4) complies with the regulations developed by the Secretary and such other requirements as an applicable Exchange may establish.

The state is well-versed in evaluating plans in terms of good standing and rate review. The selected vendor will work to ensure all changes made to the SERFF application will not negatively impact the existing processes employed by the Department. The vendor will assist the Project Planning Specialist in securing the necessary data to complete these efforts, given the additional expectation set forth by ACA regarding standing and rate review. There are two areas not currently evaluated by the Department; essential services and service delivery/quality measurements. The vendor will support the development of processes used to satisfy the essential service and quality requirements of the ACA. The citation from the ACA (Section 1311) provides specific criteria necessary for Qualified Health Plan certification with respect to essential services and service delivery/quality measures.

ARKANSAS INSURANCE DEPARTMENT
REQUEST FOR PROPOSAL

3.2 Staffing Experience Requirements

ACA is a large encompassing piece of legislation that has a significant impact upon many Federal programs as well as private sector entities. The private sector entities include healthcare delivery systems, insurance carriers and quality review organizations. The QHP certification effort will have an impact on these public and private sector entities. The selected vendor will need to possess a strong background in several key areas to assure success.

The selected vendor must have –

- A strong understanding of the health insurance industry, with an emphasis on the industry's efforts to develop quality health insurance offerings,
- Familiarity with Medicaid Program, State Children's Health Insurance Program, and State-developed waiver programs with a high degree of emphasis placed on eligibility determination processes.
- Experience with the evaluation of healthcare programs, in terms of utilization, healthcare outcomes and customer satisfaction.
- A strong background in healthcare outcome reporting, including HEDIS-type reporting. The vendor must also have a background in the identification and capture of relevant healthcare utilization measures.

The primary focus of QHP certification is the ability of the offering and the supporting entities to provide quality healthcare coverage to Arkansas residents resulting in positive healthcare outcomes. This focus has been present when evaluating healthcare programs for the past several decades. There is a subsequent section that goes into greater detail regarding the expected qualifications of the vendor and its candidates.

3.3 Hardware/System Requirements

The vendor will be responsible for supplying their own computers to complete the effort. The state will provide wireless Internet connectivity for the duration of the project.

3.4 Software Requirements

The vendor's machine will have the Microsoft Office suite, including MS Project, and a mutually-agreed upon software tool for developing and maintaining process flow diagrams.

3.5 User Interface Requirements

Internet Explorer, Version 8.

3.6 Management Requirements

Project Management Approach

The development and management of the overall Project Management Plan is the responsibility of the AID. The vendor will be responsible to adhere to the AID-approved Project Management Plan set forth by AID which describes in detail the approach as well as the plan for organizing work, staffing the project, managing project tasks, managing project quality, communications, issues, risks, and change control.

Detailed Project Schedule

During the project, the vendor will provide updates to the detailed Project Schedule that depict all major project tasks, task start and completion dates, task dependencies, and resources applied to each task. It is expected that tasks will be detailed to a two-week duration level.

Quality Management

The vendor will adhere to the Quality Management Plan developed and maintained by the AID Project Team; a plan that measures and controls methods that are used to better ensure the delivery of quality products.

The Quality Management Plan will include the following component sections:

Configuration Management

The Vendor will utilize a Configuration Management process and procedures for technical and administrative oversight.

ARKANSAS INSURANCE DEPARTMENT
REQUEST FOR PROPOSAL

The Configuration Management process will include identification of all artifacts, such as software units, computer files, documents, and other software products, to be controlled during development of the QHP-related business processes.

Change Control Management

The Vendor will utilize a Change Control Management process to manage change requests. Given the fact that SERFF is outside the direct control of AID, utilization of this process is essential.

The Change Control process will include the method for documenting and tracking Change Control Requests and for recording the approvals that are needed to authorize Change Control Requests to change the program scope, schedule, and/or cost. In instances where SERFF is the impacted application, the change control process will include the dispatching of the request to SERFF's Change Control Process and NAIC's response.

Communications Management

During the project, the vendor will utilize the Communication Plan to gather, store, and distribute project information to stakeholders. This must include, at a minimum, the following:

Bi-Weekly Status Report

The Vendor will produce a Bi-Weekly Project Status Report, which will provide the status of the vendor's performance as a means to compare the vendor's activities and progress with the Department's expectations set forth in the Detailed Project plan. The report will include, but not be limited to such topics as schedule and description of project costs to-date, risks, issues, and action items.

The vendor will provide/present a status report during a Bi-Weekly Project Status meeting.

Deliverables Acceptance and Closure

The vendor must verify and document that project deliverables have been completed according to the project's requirements and specifications, and present formal acceptance memoranda to the AR AID Project Management for approval. Formal AID approval of deliverables is required for the release of payments.

Emergency Communication

The vendor will communicate critical issues on an immediate basis. The Vendor will withhold no issue that could jeopardize the quality or timeliness of the project.

Risk Management

During the project, the Vendor will contribute, as necessary, to the risk management plan. The plan's intent is to identify, analyze, record, and prioritize potential risks; risks that have the potential to negatively impact technical solutions, escalate costs or/and jeopardize the project schedule. The Risk Management Plan will include strategies for monitoring, mitigating and managing identified risks.

At a minimum, the Vendor must provide updates to the Risk Report that is provided to the AID Project Director on a monthly basis. The AID Project Director may request an updated Risk Report from the vendor at any time throughout the project.

Issue Management

During the project, the Vendor will utilize the Issue Management Plan to identify, record, prioritize, escalate and track issues for resolution. The Issue Management Plan must include the following components:

At a minimum, the Vendor must provide an Issue Report to the AID Project Director on a monthly basis. The AID Project Director may request an updated Issue Report at any time throughout the project.

ARKANSAS INSURANCE DEPARTMENT
REQUEST FOR PROPOSAL

SECTION 4 EVALUATION CRITERIA

The Selection Criteria focuses on the vendor's response and approach described within the Project Scope Overview as well as the previous professional experiences and the candidate(s)' communication skills. The following key considerations will demonstrate the vendor's capabilities to successfully deliver the activities described in Section 3.1 of this RFP –

- o the vendor's understanding of this initiative, as well as, the role of the Qualified Health Plan within a successful Federally-Facilitated Exchange;
- o the vendor's approach to accomplishing the critical activities described within Section 3.1 of this RFP;
- o the vendor's experience with and understanding of the healthcare insurance industry;
- o the vendor's experience with and understanding of requirements for evaluating insurance plans' ability to support delivery of quality healthcare including customer satisfaction;
- o the vendor's experience with continuous quality improvement processes;
- o the vendor's experience in collaboration with diverse stakeholder entities; and
- o the vendor's experience with the development of a program including business process development, education material development and delivery, and industry best practice analysis.

The state recognizes that though years of experience are an important consideration in selecting an acceptable candidate, a formal interview with candidates may also be necessary. The state reserves the right to schedule interview sessions with the candidates.

4.0 PROPOSAL EVALUATION

Following the RFP opening, proposals will be evaluated in four phases. The first phase will determine if the mandatory requirements of the RFP have been agreed to and/or met. Failure to comply will deem the proposal non-responsive. Any proposal that is incomplete may be rejected by the State. However, the State may waive minor irregularities. This phase will be completed by the AID. .

The second phase is the technical evaluation of criteria items using the considerations referenced in this RFP. This phase will be completed by an impartial committee established by the AID.

The third phase will be awarding of Price Proposal points to be determined by the following formula: $a/b \times c = d$ (dividing lowest price by the next lowest price and multiplying by the number of points available equals the number of points awarded). The effect of the formula is to insure that the lowest proposal receives the maximum number of points and each of the other proposals receive proportionately fewer points based on proposed RFP price.

The fourth phase will be awarding of Individual Interview points supporting the findings of the second phase evaluation including ability to effectively communicate. Selection of candidates for the Individual Interview phase is based upon the technical evaluation and price proposal. AID will interview the top five (5) candidates based upon the combined score (technical evaluation + price proposal). This phase will be completed by an impartial committee established by AID. The State reserves the right to revise the number of candidates, or range of candidates, interviewed based on technical and price proposal scoring results.

The contract will be awarded to the respondent whose proposal receives the highest number of cumulative points. The proposals will be evaluated and awarded points based on a comparative formula of relative weighting as detailed below:

ARKANSAS INSURANCE DEPARTMENT
REQUEST FOR PROPOSAL

Criteria	Total Weight
TECHNICAL EVALUATION	65
PRICE/COST	20
INDIVIDUAL INTERVIEWS	15
OVERALL SCORE	100

THERE SHALL BE NO DEVIATION FROM THE OUTLINED PRICING STRUCTURE DETAILED ON THE PROPOSAL PRICING SHEET. PROPOSAL COST SHALL BE PRESENTED AS DETAILED IN THIS RFP; FAILURE TO DO SO MAY DISQUALIFY A PROPOSAL FROM CONSIDERATION.

PRICE PROPOSAL MUST BE SUBMITTED UNDER SEPARATE COVER. ANY REFERENCE TO COST(S) INCLUDED WITH THE TECHNICAL/BUSINESS PROPOSAL WILL RESULT IN OFFEROR'S PROPOSAL BEING REJECTED. THE TECHNICAL/BUSINESS PROPOSAL WILL BE EVALUATED PRIOR TO THE COST PROPOSAL CONTENTS BEING REVIEWED.

ARKANSAS INSURANCE DEPARTMENT
REQUEST FOR PROPOSAL

OFFICIAL PROPOSAL COST STATEMENT – FIXED CAP HOURLY PROJECT

Project Name: _____

Project Code: _____ **Proposal Date:** _____

Contractor/Firm Name: _____

Comments/Instructions:

The Contractor/Firm may bill the State on a monthly basis for personal services rendered.

For evaluation purposes, a total value of 2,000 Person Hours must not be exceeded.

PERSONNEL SERVICES ASSIGNED

<i>Job Classification/Title/Consultant Name</i>	<i>Person Hours</i>	<i>Hourly Rate</i>	<i>Total Cost</i>
TOTAL PROJECT COST:			

PRICE PROPOSAL MUST BE SUBMITTED UNDER SEPARATE COVER. ANY REFERENCE TO COST(S) INCLUDED WITH THE TECHNICAL/BUSINESS PROPOSAL WILL RESULT IN OFFEROR'S PROPOSAL BEING REJECTED. THE TECHNICAL/BUSINESS PROPOSAL WILL BE EVALUATED PRIOR TO THE COST PROPOSAL CONTENTS BEING REVIEWED.

ARKANSAS INSURANCE DEPARTMENT
REQUEST FOR PROPOSAL

SECTION 5 PROPOSAL SUBMISSION

The **Vendor's Technical Proposal** for the RFP will be composed and presented in the following format and order:

- I. **Proposal Cover Letter**
- II. **Title Page and Table of Contents**
- III. **Project Scope Overview**
- IV. **Resume**
- VI. **Contractor Technical Skills Experience**

Sealed Proposal Cost Statement - Fixed Cap Hourly Project

The **Vendor's Cost Proposal** for the **RFP** Project will be composed and presented in the following format and order:

Official Proposal Cost Statement - Fixed Cap Hourly Project

For this Project, using the attached form, the Contractor will provide Fixed Cap Hourly Project – Proposal Cost Statement.

NOTES:

- Fixed Cap Hourly. The consultant will submit time sheets weekly to the AID Director. Contractor shall submit monthly invoices.
- Rates bid include all auxiliary costs, such as printing, secretarial, program entry, and costs for travel, meals and lodging.
- Any cost not included but subsequently incurred will be the responsibility of the vendor.
- Responses should provide at least a forty-five (45) day acceptance period due to the time required to tabulate and evaluate responses and make awards.
- Contractors as employers of any Consultant(s) assigned to AID are required by Federal Law to verify that all of their employees are legally entitled to work in the United States. By submitting a bid, the Contractor is representing and warranting that it has complied with these legal requirements and that anyone assigned to work at AID is legally entitled to work in the U.S.
- The Consultant(s) must be available to work forty (40) hours per week. The Consultant's work schedule will be approved at the discretion of AID Management.
- A typical workweek would be Monday through Friday, 8:00am to 4:30pm.
- AID will provide the Contractor with a notice of the State holidays - annually.

ARKANSAS INSURANCE DEPARTMENT
REQUEST FOR PROPOSAL

STANDARD TERMS & CONDITIONS

GENERAL: Any special terms and conditions included in the invitation for bid override these standard terms and conditions. The standard terms and conditions and any special terms and conditions become part of any contract entered into if any or all parts of the bid are accepted by the State of Arkansas.

ACCEPTANCE AND REJECTION: The State reserves the right to accept or reject all or any part of a bid or any and all bids, to waive minor technicalities, and to award the bid to best serve the interest of the State.

BID SUBMISSION: Bids must be submitted to the Arkansas Insurance Department on this form, with attachments when appropriate, on or before the date and time specified for bid opening. If this form is not used, the bid may be rejected. The bid must be typed or printed in ink. The signature must be in ink. Unsigned bids will be disqualified. The person signing the bid should show title or authority to bind his firm in a contract. Each bid should be placed in a separate envelope completely and properly identified. Late bids will not be considered under any circumstances.

PRICES: Quote F.O.B. destination. Bid the unit price. In case of errors in extension, unit prices shall govern. Prices are firm and not subject to escalation unless otherwise specified in the bid invitation. Unless otherwise specified, the bid must be firm for acceptance for thirty days from the bid opening date. "Discount from list" bids are not acceptable unless requested in the bid invitation.

QUANTITIES: Quantities stated in term contracts are estimates only, and are not guaranteed. Bid unit price on the estimated quantity and unit of measure specified. The State may order more or less than the estimated quantity on term contracts. Quantities stated on firm contracts are actual requirements of the ordering agency.

BRAND NAME REFERENCES: Any catalog brand name or manufacturer's reference used in the bid invitation is descriptive only, not restrictive, and used to indicate the type and quality desired. Bids on brands of like nature and quality will be considered. If bidding on other than referenced specifications, the bid must show the manufacturer, brand or trade name, and other descriptions, and should include the manufacturer's illustrations and complete descriptions of the product offered. The State reserves the right to determine whether a substitute offered is equivalent to and meets the standards of the item specified, and the State may require the bidder to supply additional descriptive material. The bidder guarantees that the product offered will meet or exceed specifications identified in this bid invitation. If the bidder takes no exception to specifications or reference data in this bid he will be required to furnish the product according to brand names, numbers, etc., as specified in the invitation.

GUARANTY: All items bid shall be newly manufactured, in first-class condition, latest model and design, including, where applicable, containers suitable for shipment and storage, unless otherwise indicated in the bid invitation. The bidder hereby guarantees that everything furnished hereunder will be free from defects in design, workmanship and material, that if sold by drawing, sample or specification, it will conform thereto and will serve the function for which it was furnished. The bidder further guarantees that if the items furnished hereunder are to be installed by the bidder, such items will function properly when installed. The bidder also guarantees that all applicable laws have been complied with relating to construction, packaging, labeling and registration. The bidder's obligations under this paragraph shall survive for a period of one year from the date of delivery, unless otherwise specified herein.

SAMPLES: Samples or demonstrators, when requested, must be furnished free of expense to the State. Each sample should be marked with the bidder's name and address, bid number and item number. If samples are not destroyed during reasonable examination they will be returned at bidder's expense, if requested, within ten days following the opening of bids. All demonstrators will be returned after reasonable examination.

TESTING PROCEDURES FOR SPECIFICATIONS COMPLIANCE: Tests may be performed on samples or demonstrators submitted with the bid or on samples taken from the regular shipment. In the event products tested fail to meet or exceed all conditions and requirements of the specifications, the cost of the sample used and the reasonable cost of the testing shall be borne by the bidder.

AMENDMENTS: The bid cannot be altered or amended after the bid opening except as permitted by regulation.

TAXES AND TRADE DISCOUNTS: Do not include state or local sales taxes in the bid price. Trade discounts should be deducted from the unit price and the net price should be shown in the bid.

AWARD: Term Contracts: A contract award will be issued to the successful bidder. It results in a binding obligation without further action by either party. This award does not authorize shipment. Shipment is authorized by the receipt of a purchase order from the ordering agency. Firm Contracts: A written state purchase order authorizing shipment will be furnished to the successful bidder.

LENGTH OF CONTRACT: The invitation for bid will show the period of time the term contract will be in effect.

DELIVERY ON FIRM CONTRACTS: The invitation for bid will show the number of days to place a commodity in the ordering agency's designated location under normal conditions. If the bidder cannot meet the stated delivery, alternate delivery schedules may become a factor in an award. The Arkansas Insurance Department has the right to extend delivery if reasons appear valid. If the date is not acceptable, the agency may buy elsewhere and any additional cost will be borne by the vendor.

DELIVERY REQUIREMENTS: No substitutions or cancellations are permitted without written approval of the Arkansas Insurance Department. Delivery shall be made during agency work hours only 8:00 a.m. to 4:30 p.m., unless prior approval for other delivery has been obtained from the agency. Packing memoranda shall be enclosed with each shipment.

ARKANSAS INSURANCE DEPARTMENT
REQUEST FOR PROPOSAL

STORAGE: The ordering agency is responsible for storage if the contractor delivers within the time required and the agency cannot accept delivery.

DEFAULT: All commodities furnished will be subject to inspection and acceptance of the ordering agency after delivery. Back orders, default in promised delivery, or failure to meet specifications authorize the Arkansas Insurance Department to cancel this contract or any portion of it and reasonably purchase commodities elsewhere and charge full increase, if any, in cost and handling to the defaulting contractor. The contractor must give written notice to the Arkansas Insurance Department of the reason and the expected delivery date. Consistent failure to meet delivery without a valid reason may cause removal from the bidders list or suspension of eligibility for award.

VARIATION IN QUANTITY: The State assumes no liability for commodities produced, processed or shipped in excess of the amount specified on the agency's purchase order.

INVOICING: The contractor shall be paid upon the completion of all of the following: (1) submission of an original and the specified number of copies of a properly itemized invoice showing the bid and purchase order numbers, where itemized in the invitation for bid, (2) delivery and acceptance of the commodities and (3) proper and legal processing of the invoice by all necessary State agencies. Invoices must be sent to the "Invoice To" point shown on the purchase order.

STATE PROPERTY: Any specifications, drawings, technical information, dies, cuts, negatives, positives, data or any other commodity furnished to the contractor hereunder or in contemplation hereof or developed by the contractor for use hereunder shall remain property of the State, be kept confidential, be used only as expressly authorized and returned at the contractor's expense to the F.O.B. point properly identifying what is being returned.

PATENTS OR COPYRIGHTS: The contractor agrees to indemnify and hold the State harmless from all claims, damages and costs including attorneys' fees, arising from infringement of patents or copyrights.

ASSIGNMENT: Any contract entered into pursuant to this invitation for bid is not assignable nor the duties thereunder delegable by either party without the written consent of the other party of the contract.

OTHER REMEDIES: In addition to the remedies outlined herein, the contractor and the State have the right to pursue any other remedy permitted by law or in equity.

LACK OF FUNDS: The State may cancel this contract to the extent funds are no longer legally available for expenditures under this contract. Any delivered but unpaid for goods will be returned in normal condition to the contractor by the State. If the State is unable to return the commodities in normal condition and there are no funds legally available to pay for the goods, the contractor may file a claim with the Arkansas Claims Commission. If the contractor has provided services and there are no longer funds legally available to pay for the services, the contractor may file a claim.

DISCRIMINATION: In order to comply with the provision of Act 954 of 1977, relating to unfair employment practices, the bidder agrees that: (a) the bidder will not discriminate against any employee or applicant for employment because of race, sex, color, age, religion, handicap, or national origin; (b) in all solicitations or advertisements for employees, the bidder will state that all qualified applicants will receive consideration without regard to race, color, sex, age, religion, handicap, or national origin; (c) the bidder will furnish such relevant information and reports as requested by the Human Resources Commission for the purpose of determining compliance with the statute; (d) failure of the bidder to comply with the statute, the rules and regulations promulgated thereunder and this nondiscrimination clause shall be deemed a breach of contract and it may be cancelled, terminated or suspended in whole or in part; (e) the bidder will include the provisions of items (a) through (d) in every subcontract so that such provisions will be binding upon such subcontractor or vendor.

CONTINGENT FEE: The bidder guarantees that he has not retained a person to solicit or secure this contract upon an agreement or understanding for a commission, percentage, brokerage or contingent fee, except for retention of bona fide employees or bona fide established commercial selling agencies maintained by the bidder for the purpose of securing business.

ANTITRUST ASSIGNMENT: As part of the consideration for entering into any contract pursuant to this invitation for bid, the bidder named on the front of this invitation for bid, acting herein by the authorized individual or its duly authorized agent, hereby assigns, sells and transfers to the State of Arkansas all rights, title and interest in and to all causes of action it may have under the antitrust laws of the United States or this State for price fixing, which causes of action have accrued prior to the date of this assignment and which relate solely to the particular goods or services purchased or produced by this State pursuant to this contract.

DISCLOSURE: Failure to make any disclosure required by Governor's Executive Order 98-04, or any violation of any rule, regulation, or policy adopted pursuant to that order, shall be a material breach of the terms of this contract. Any contractor, whether an individual or entity, who fails to make the required disclosure or who violates any rule, regulation, or policy shall be subject to all legal remedies available to the agency.

CONTRACT AND GRANT DISCLOSURE AND CERTIFICATION FORM

Failure to complete all of the following information may result in a delay in obtaining a contract, lease, purchase agreement, or grant award with any Arkansas State Agency.

SUBCONTRACTOR: _____ SUBCONTRACTOR NAME: _____

Yes No

IS THIS FOR:

TAXPAYER ID NAME: Goods? Services? Both?

YOUR LAST NAME: _____ FIRST NAME: _____ M.I.: _____

ADDRESS: _____

CITY: _____ STATE: _____ ZIP CODE: _____ COUNTRY: _____

AS A CONDITION OF OBTAINING, EXTENDING, AMENDING, OR RENEWING A CONTRACT, LEASE, PURCHASE AGREEMENT, OR GRANT AWARD WITH ANY ARKANSAS STATE AGENCY, THE FOLLOWING INFORMATION MUST BE DISCLOSED:

FOR INDIVIDUALS *

Indicate below if: you, your spouse or the brother, sister, parent, or child of you or your spouse *is* a current or former: member of the General Assembly, Constitutional Officer, State Board or Commission Member, or State Employee:

Position Held	Mark (√)		Name of Position of Job Held <small>[senator, representative, name of board/ commission, data entry, etc.]</small>	For How Long?		What is the person(s) name and how are they related to you? <small>[i.e., Jane Q. Public, spouse, John Q. Public, Jr., child, etc.]</small>	
	Current	Former		From MM/YY	To MM/YY	Person's Name(s)	Relation
General Assembly							
Constitutional Officer							
State Board or Commission Member							
State Employee							

None of the above applies

FOR AN ENTITY (BUSINESS) *

Indicate below if any of the following persons, current or former, hold any position of control or hold any ownership interest of 10% or greater in the entity: member of the General Assembly, Constitutional Officer, State Board or Commission Member, State Employee, or the spouse, brother, sister, parent, or child of a member of the General Assembly, Constitutional Officer, State Board or Commission Member, or State Employee. Position of control means the power to direct the purchasing policies or influence the management of the entity.

Position Held	Mark (√)		Name of Position of Job Held <small>[senator, representative, name of board/commission, data entry, etc.]</small>	For How Long?		What is the person(s) name and what is his/her % of ownership interest and/or what is his/her position of control?		
	Current	Former		From MM/YY	To MM/YY	Person's Name(s)	Ownership Interest (%)	Position of Control
General Assembly								
Constitutional Officer								
State Board or Commission Member								
State Employee								

None of the above applies

Contract and Grant Disclosure and Certification Form

Failure to make any disclosure required by Governor's Executive Order 98-04, or any violation of any rule, regulation, or policy adopted pursuant to that Order, shall be a material breach of the terms of this contract. Any contractor, whether an individual or entity, who fails to make the required disclosure or who violates any rule, regulation, or policy shall be subject to all legal remedies available to the agency.

As an additional condition of obtaining, extending, amending, or renewing a contract with a state agency I agree as follows:

1. Prior to entering into any agreement with any subcontractor, prior or subsequent to the contract date, I will require the subcontractor to complete a **CONTRACT AND GRANT DISCLOSURE AND CERTIFICATION FORM**. Subcontractor shall mean any person or entity with whom I enter an agreement whereby I assign or otherwise delegate to the person or entity, for consideration, all, or any part, of the performance required of me under the terms of my contract with the state agency.

2. I will include the following language as a part of any agreement with a subcontractor:

Failure to make any disclosure required by Governor's Executive Order 98-04, or any violation of any rule, regulation, or policy adopted pursuant to that Order, shall be a material breach of the terms of this subcontract. The party who fails to make the required disclosure or who violates any rule, regulation, or policy shall be subject to all legal remedies available to the contractor.

3. No later than ten (10) days after entering into any agreement with a subcontractor, whether prior or subsequent to the contract date, I will mail a copy of the **CONTRACT AND GRANT DISCLOSURE AND CERTIFICATION FORM** completed by the subcontractor and a statement containing the dollar amount of the subcontract to the state agency.

I certify under penalty of perjury, to the best of my knowledge and belief, all of the above information is true and correct and that I agree to the subcontractor disclosure conditions stated herein.

Signature _____ Title _____ Date _____

Vendor Contact Person _____ Title _____ Phone No. _____

Agency use only

Agency _____ Agency _____ Agency _____ Contact _____ Contract
Number _____ Name _____ Contact Person _____ Phone No. _____ or Grant No. _____