

Arkansas Insurance Department (AID)
Arkansas Health Connector Division (AHCD)
Monthly Report August 24, 2013 through September 23, 2013

General Update

The long-awaited news of the Marketplace plan and rate information was released September 23, 2013. As anticipated, four health insurance carriers were approved: Arkansas Blue Cross and Blue Shield, Blue Cross and Blue Shield Multi-State, QualChoice, and Celtic doing Business as Arkansas Health and Wellness Solutions. Altogether the carriers are offering 71 plans in the Marketplace in Arkansas. AID is excited about how this range of options will assist people in making the decisions best suited for their needs and budgets. Details include:

- The average statewide base non-tobacco premium, *before Advanced Premium Tax Credits*, is \$153 for individuals 0-20; \$284 for a 30-year-old individual; \$320 for a 40-year-old individual; \$448 for a 50-year-old individual; \$680 for a 60-year-old individual; and \$948 for two adults (age 40) with two children.
- Advanced Premium Tax Credits will significantly reduce premiums consumers will pay. For example, here's how premiums for a 30-year-old in Arkansas, with the following income amounts, will be divided:
 - \$17,235 income: Monthly tax credit, \$227.29; Monthly consumer payment, \$57.45.
 - \$22,980 income: Monthly tax credit, \$164.10; Monthly consumer payment, \$120.65.
 - \$28,725 income: Monthly tax credit, \$92.04; Monthly consumer payment, \$192.70.
- Average monthly premiums for SHOP (small group) rates vary by age from \$148 a month among those 0-20 to \$632 a month for a 60-year-old individual. Employers may contribute toward the premiums.

The AATYC in collaboration with the Health Connector Division completed and launched Phase III (state specific) on-line training required for producer and other assister licensure. By September 20, 889 individuals had completed training (775 producers and 124 Guides) and 147 licensure applications had been received by AID.

The Contracts Review Committee of the Arkansas Legislative Council requested a decrease in the Mangan Holcomb Partners outreach/education contract for the "Get Enrolled" period beginning October 1. The contract was "reviewed" at a \$658,000 reduction from what was originally requested. On September 20, the full ALC recessed prior to addressing this contract, stating a desire to know Marketplace rates prior to advertising open enrollment. The ALC is expected to re-convene to address this issue the week of September 23.

The (State-Based) Health Insurance Marketplace Board met three times in September for organizational purposes. Sherrill Wise, an executive with Dillard's Inc., was elected chair. Steve Faris is vice-chair and Chris Parker is secretary-treasurer. Two committees (Grants and Search) were formed. The AHCD will work with the Board to submit a Level One E Cooperative Agreement funding request to CCIIO by November 15, 2013 to fund planning activities by this new Board. An MOU between the Board and AID has been established for this purpose

Federal Update

Funding Updates

- We received notice of approval of our No Cost Extension requests for Level One A and Level One B grants on September 18. These requests were submitted on July 29, 2013. The Level One A grant funding extension (to October 21, 2014) will fund the AHCD development and implementation evaluation project. . The Level One B No Cost extension will fund the IPA program, IPA training, and Outreach and Education efforts, among other things, extending the end date of this grant from September 27, 2013 to September 26, 2014.
- We participated in a budget negotiation conference call with CCIIO on September 18 regarding our Level One D funding application, submitted on August 14, 2013 for continued State Partnership planning and operations for Plan Year Two beyond the initial open enrollment period. Several questions about our request were answered to CCIIO's satisfaction. We clarified contract needs for IT and health policy consultation, level of attorney staff effort, and ensured that AHCD would not duplicate Consumer Assistance Program activities with 1311 funds requested for the AHC Resource Center. We await CCIIO's funding approval and upcoming award for this request for the period from October 1, 2013 to September 30, 2014. In review, we request to: 1) Continue our Outreach & Education campaign designed to share insurance options with eligible consumers and encourage enrollment, with an added emphasis on those who have had life-changing events that would qualify them to enroll outside the open enrollment period; 2) Continue our In-Person Assister services with a maximum of 537 guides through open enrollment and approximately 134 after open enrollment until September, 2014, when we estimate increasing IPAs to approximately 271 in preparation for 2015 open enrollment; 3) Continue our Speakers Bureau to inform communities across the regions of the state about coverage options available under the ACA; 4) Continue developing policies and procedures to support QHP certification and re-certification and plan monitoring while developing account management functions; and 5) Continue working on continuity of coverage issues, specifically regarding pediatric and stand-alone dental plans.

Presidential Support of Activities

- President Barack Obama addressed AHCD staff in a listen-only conference call on September 16. The call was attended by Marketplace staffs and other stakeholders across the country. The President sought to encourage those participating in setting up the Marketplaces. He urged staff to stand strong against "misinformation" spread by opponents of the ACA. "You're going to be able to look back say, 'I've made a difference.'" He said he appreciated the "tireless work" by Marketplace workers and emphasized that the end goal is "not an abstraction" but a real effort to counter runaway healthcare spending which has "been a drag on the economy" for years.
- Former President Bill Clinton on September 4 spoke at his presidential library in Little Rock to promote the upcoming open enrollment period for the ACA. According to The Associated Press, Clinton urged opponents of the ACA to stop trying to repeal it and work together with supporters to improve it. "This does give us the best chance we have to achieve nearly universal coverage, provide higher quality health care and lower the rate of cost increases, which we have got to do in a competitive global economy," he said. Commissioner Bradford and Deputy Commissioner Crone attended

Weekly teleconference meetings continue among AHCD staff, our CCIIO Project Officer, Emily Pedneau, and other CCIIO/CMS staff as needed regarding pending CCIIO-related questions. AHCD staff also engage in meetings via webinars for technical assistance and development.

Arkansas Health Connector Division

Outreach and Education

- We agreed to reduce the size of the contract for Mangan Holcomb Partners for Outreach and Education by \$658,000. This change was to address concerns raised by some legislators, particularly Sen. Jonathan Dismang, that the amount of tax dollars, regardless of the source, was wasteful. We contended that the entire contract was necessary, and provided much information and data to the senator. He remained convinced that the contract needed to be cut. The compromise allowed the contract to be OK'd by the Review Committee on September 4 and sent to the Arkansas Legislative Council for final approval on September 20. The ALC, however, voted to recess to delay consideration of the MHP contract extension until after premium rates are released. The Legislature had already signed off on the appropriation to spend the money, but the contract itself also requires legislative review. The amount cut from the contract removed TV and radio advertising between mid-November and mid-January, eliminated multiple open enrollment outreach events, and eliminated some additional advertising, such as on gasoline pumps. The current contract with MHP, funded through Level One B, runs out September 30. We feel it is imperative, non-duplicative, and cost-effective for MHP to continue its work during open enrollment which starts October 1. The requested contract extension runs from October 1 to March 31, 2014.
- From July 1 to September 15, there were 266,297 total visits to the website (www.ARHealthConnector.org) including 204,257 unique visitors. The website is managed by MHP. The pages most visited were the mobile home page (123,104) and website home page (130,722).
- The unveiling of the new design of the Arkansas Health Connector Division pages on the AID website, planned for September 1, is being delayed while we focus on preparing for open enrollment with the immediate priority being the Health Connector website. The Internet Network of Arkansas is the vendor for the Division's website.
- MHP's campaign has continued with statewide saturation. During July and August more than 152 million media impressions were made across the state using television, radio, billboards, Internet, local newspaper and other media. Additional free/value added media was negotiated by MHP for the Arkansas Health Connector to extend the media buy by more than \$727,000 worth of advertising, or an additional 30 percent of the paid media budget.
- Following up on our successful call-in educational program on AETN in June and KTHV-Channel 11 in Little Rock on July 25, AHCD participated in additional television phone bank promotional/educational opportunities on KARK-Channel 4 (August 29 with about 240 calls) and AETN on Sept. 10 (about 104 calls). These events were live and AHCD staff manned the phone bank and answered questions.
- Further phone banks on television are scheduled for September 30 on KARK-Channel 4 and October 1 on KTHV-Channel 11.

- Speakers Bureau Training continued in August and September. Sixty four speakers were trained in July (60 English speaking and four Spanish speaking). Twenty AHCD employees were trained with the Speaker Bureau materials. Approximately 120 additional speakers are expected to have received training by the end of September. They will be available for presentations in every county. Speaking engagements began August 1, 2013. There are 125 speaking engagements booked through October. Contact Terri.Clark@Arkansas.Gov to schedule a presentation. AHCD continues to work with project manager vendor First Data to better coordinate community presentations by the Arkansas Department of Health and the University of Arkansas Partners for Inclusive Communities with an eye toward improving attendance at community meetings.
- Planning continues for enrollment events October 1 at the Clinton School of Public Service in Little Rock and later in the month at the Arkansas State Fair in Little Rock.
- We continue to receive multiple news media requests for information and interviews and work hard to respond completely and in a timely manner. There were approximately 40 media requests answered over the past month.
- Deputy Commissioner Crone and other Steering Committee members Annabelle Tuck and Anna Strong were recognized by *Talk Business* magazine as three of seven Arkansas women influencing health care in Arkansas.
- On August 27, the AID issued a “Consumer Alert” to warn Arkansans about the need to take precautions as enrollment in the Health Insurance Marketplace is scheduled to begin. Consumers were encouraged to be guarded with their personal information, as there may be those hoping to take advantage of any confusion surrounding the details related to the Patient Protection and Affordable Care Act and open enrollment which begins October 1. Any suspicion of fraud should be reported to the AID Consumer Services Division at 800-852-5494.

Plan Management

CCIIO approved the following four carriers with a total of 71 plans. (The order of display of the companies for Arkansas’s online Private Option shopping experience was determined by a lottery during a meeting September 13):

1. Arkansas Blue Cross and Blue Shield
 2. QualChoice
 3. Arkansas Health and Wellness Solutions - Ambetter
 4. Blue Cross and Blue Shield Multi-State.
- The seven companies that applied to offer Stand-Alone Dental plans (Arkansas Blue Cross and Blue Shield, Best Life and Health, Delta Dental of Arkansas, Dentegra Insurance Company, Guardian Life Insurance Company, Lincoln National Life Insurance Company, and Renaissance) were also approved by CCIIO.
 - One issue raised by carriers has resolved itself for the time being. Carriers had concerns about the short timeframe to work through specific, detailed federal privacy regulations for sharing data through the federal Hub known as MARS-E (Minimum Acceptable Risk Standards for Exchanges) and originally required by October 1, 2013. Carriers are addressing their concerns with CCIIO and NAIC. In the

interim, CCIIO has delayed implementation of MARS-E, which may not be applicable in the long run. Work continues at the federal level regarding a final solution to these specific privacy regulations.

Private Option

- DHS, AID, and ACHI continue to work with vendor Manatt Health Solutions, CMS, and the private insurance carriers to finalize Medicaid and Marketplace policies and processes for the Private Option (coverage expansion through Medicaid payment of premiums for eligible consumers enrolling into QHPs doing business in the Health Insurance Marketplace). The Centers for Medicare and Medicaid Services (CMS) Section 1115 Research and Demonstration Waiver for Private Option is expected to be granted in the near future.
- AID continues to meet with DHS, specifically its County Operations, Information Technology, and Medical Divisions, as well as DHS contractor HP in an effort to build the best possible user interface and “warm hand off” from the federal HIM or Access Arkansas portals to the DHS shopping portal for those whose incomes are low enough to make them ineligible for Advanced Premiums Tax Credits but eligible to apply for the Private Option. Weekly meetings will continue through open enrollment start-up and beyond.
- DHS County Operations reports that in 10 days more than 40,000 responses have been received to a letter sent to all beneficiaries of the SNAP program to notify them of their income eligibility for the Private Option. This positive response can be interpreted to show that consumers, when provided information and a path, will sign up for health insurance.

Guides

- We anticipate finalizing a contract with UAMS to provide guide services soon. This will make a total of 27 guide entities. Our goal is for IPA entities to employ 537 guides across Arkansas. AHCD staff contract monitors continue to review expenses and activity reports submitted by guide entities and these staff members also make site visits to learn more about activities by the guide entities.
- Guide Training by the Arkansas Association of Two-Year Colleges (AATYC) continues. Development of all three training phases has been completed. As of September 20, 124 potential guides had passed all three phases of the training and were ready for licensing.
- More than 1,500 potential guides, producers and other assisters, guide entities, and AHCD staff have logged into the Guide Management Solution (GMS) system designed for automated contract management including invoicing and reporting, training, and licensure tracking.
- AHCD is working with AID License Division to process applications for AID licensure of guides and other Marketplace assisters, including federal Navigators, certified application counselors, and licensed agents/ brokers to comply with Act 1439 of 2013. Arkansas Insurance Rule 104 which set the annual license fee at \$35 was approved by the Rules and Regulations Committee of the Legislative Council on September 11. It went before the Arkansas Legislative Council on September 20 and there was no opposition.
- Early issues with agents and broker training have been resolved. As of September 20, 775 agents had received the necessary training to be certified to offer QHPs. The federal system for agent and broker

training went online in early August. Initially, we received reports that the federal on-line training system was locking agents and brokers out due to the heavy volume of agents and brokers throughout the country trying to access the system when training first became available.

Operations

- The addition of Chief Operations Officer Debbie Willhite has greatly facilitated management of the growing staff and activities of the AHCD, especially with the crunch of open enrollment being imminent. Willhite has been instrumental in coordinating projects and leading meetings. These duties have freed Deputy Commissioner Crone to concentrate more fully on tasks and relations outside the day-to-day activities of the division.
- The AID's Consumer Services Division (CSD) is prepared to respond to public inquiries that result from our outreach and education efforts. Through September 15, the CSD received 2,369 phone calls and 410 emails pertaining to the Marketplace. AID CSD and AHCD have worked diligently to provide answers to all members of the public.

Arkansas Health Insurance Marketplace Board

- The first meeting of the Arkansas Health Insurance Marketplace Board of Directors occurred September 3 at the University of Arkansas System office in Little Rock. The board met subsequently on September 12 and September 20. According to Act 1500 of 2013, the Board will decide whether and when Arkansas should switch from a State Partnership Marketplace to a State-Based Marketplace, upon approval from the U.S. Department of Health and Human Services.
- Sherrill Wise of Little Rock, an executive at Dillard's Inc., was chosen at the board's chairperson. Steve Faris, a former legislator, was chosen vice-chair and attorney Chris Parker was chosen as secretary-treasurer.
- AHCD has received inquiries from the Bureau of Legislative Research, which is helping organize the board, regarding funding the board could receive. The law that set up the board, Act 1500 of 2013, directs that the Insurance Department be the conduit for federal funding for the board. However, at the present, there is no money specifically allocated for this purpose, and the next Level One Exchange Establishment grant opportunity is November 15, 2013. After receiving input from CCIIO, AHCD has determined that the board could apply for funding during the November 15 grant cycle and the AHCD would delay asking for additional Level One grant funding until CCIIO's February 2014 cycle. The Arkansas HIM would then apply in May and October (2014), and the Arkansas State Partnership Marketplace would apply in August (2014). The other option is for existing funding through the Level One A, B or C grants to be re-purposed to fund the board as long as the AHCD's Marketplace mission isn't compromised. AID entered into a MOU with Arkansas HIM outlining that AID would request CCIIO funds for the HIM planning and implementation activities and subcontract with HIM for activities to advance state HIM planning and implementation.

Advisory Committees/Steering Committee Updates

Steering Committee – There was no Steering Committee meeting in August.

Plan Management Advisory Committee – The Plan Management Advisory Committee (PMAC) met September 13, 2013, and received an overview of the 2013 QHP certification review process for habilitative and mental health/substance use disorder services and heard initial options for QHP quality improvement initiatives. There were no recommendations. The PMAC will meet again September 27 and October 11.

A discussion of network adequacy included three major components: Monitoring of provider access and availability, Essential Community Providers, and provider directories. AID requested that PMAC further define “sufficient” and “reasonable” provider networks due to the ambiguity in applying the requirement during the QHP review period.

Any targets or standards would need to take into account known network adequacy issues in rural areas of the state, as well as the *any willing provider* requirements in Arkansas. Plan Management consultant PCG will also work with AID to determine the baseline network adequacy guidelines that should be set in order to define “sufficient” and “reasonable” provider networks for review in future plan years and will distribute prior to the September 27 PMAC meeting.

PCG also presented a brief quality overview in preparation for the quality discussion scheduled in October. The October PMAC presentation will include a “Quality 101” overview, including a discussion of the types of existing quality initiatives in Arkansas and around the country. It will also include more information about Arkansas-specific programs that would be leading quality initiatives.

Consumer Assistance Advisory Committee - The Consumer Assistance Advisory Committee (CAAC) met September 13, 2013.

The CAAC received an update on training of guides, on the meeting of the new Marketplace Board, and on the progress of the Outreach and Education campaign. The CAAC also learned more about the two organizations which received federal Navigator grant funding to perform outreach and education in Arkansas:

- Southern United Neighborhoods (SUN) is a public charity founded in March 2010 by low to moderate income people that uses research and training to combat the poverty, discrimination and community deterioration that keeps low income people from taking advantage of their rights and opportunities. Southern United Neighborhoods' Tri-State Outreach Project will implement and fulfill navigator duties in the Tri-State Region of Arkansas, Louisiana, and Texas in Public-Use Microdata Areas (PUMAs) with high considerations of low income uninsured adult populations. SUN is based in New Orleans but has an office in Little Rock. AHCD has been in contact with the organization.
- The Arkansas Navigator Coalition is based out of the University of Arkansas Partners for Inclusive Communities, and plans to reach out to areas of Arkansas with the highest level of uninsured. The Coalition is comprised of agencies serving young adults, Latinos, African Americans, persons who are homeless, mentally ill, living in poverty, or who have disabilities.

The CAAC provided feedback to the AHCD Consumer Assistance team on its ideas for coordination of Guides so that maximum coverage is available throughout the State. Those included:

- Quarterly regional meetings hosted by the Health Connector
- Provide opportunities for Organizations to get to know each other
- Attend each other's events
- Share information about best practices

Contracts/Procurement Update

Project Management – First Data has continued in their overall project management role.

Outreach and Education – Mangan Holcomb Partners activities and our contract challenges have been outlined above.

Plan Management – PCG and Lewis & Ellis provided expert analysis and guidance as we work toward public release of the plans and rates.

Consumer Assistance – PCG contract for Navigator development ends September 30th. Brenda McCormick was of great assistance during development of AHCD's IPA Guide Program.

Evaluation RFP – AID is pursuing an interagency agreement with UAMS College of Public Health to evaluate the planning and implementation of Arkansas's State Partnership Health Insurance Marketplace. There is a commitment by all to leverage and coordinate multiple evaluation efforts in ongoing performance improvement.

Exchange Staff Update

Stadrey Wilson was hired as Financial Specialist. He will transfer to AHCD from the AID License Division on October 1. Nichole Weldon was promoted to Administrative Analyst. The Division has vacant Administrative Assistant positions. CSD is in the process of filling the Level One C funded Resource Center Specialist.

Stakeholder meetings attended/presentations

- Developmental Disability Provider Association, Little Rock, Sept. 10 (Crone, Donaldson)
- Arkansas Association of Substance Abuse Treatment Providers, Hot Springs, Sept. 10 (Crone)
- Central Arkansas Development Council Conference, Little Rock, September 12 (Crone)
- Legacy Capital Luncheon Panel, Little Rock, Sept. 12 (Crone)
- Coalition for a Tobacco Free Arkansas, Little Rock, Sept. 12 (Cook)
- Arkansas Workforce Centers Managers Meeting, Hot Springs, Sept. 13 (Donaldson)
- Arkansas Society of Certified Public Accountants, Hot Springs, Sept. 17 (Donaldson)
- DataPath Client Appreciation Conference, Little Rock, Sept. 17 (Crone)
- Arkansas Hospital Association, Little Rock, Sept. 18 (Crone, Cook)
- Arkansas Valley Electric Cooperative, Little Rock, Sept. 18 (Donaldson)
- STOP webinar, Arkansas Department of Health, Little Rock, Sept. 18 (Crone, Chrisman)
- Arkansas Minority Health Commission forum, Jonesboro, Sept. 19 (Cook)
- North Arkansas Regional Hospital, Harrison, Sept. 19 (Donaldson)
- Clarksville-Johnson County Regional Chamber, Clarksville, Sept. 20 (Donaldson)

The AHCD Bi-Weekly Status Meeting – A bi-weekly status meeting of contractors and staff was held September 5, 2013 at the AID.

Key upcoming events

- Legislative Council meeting – TBD
- Phone bank KARK-Channel 4 – September 30
- Open enrollment opens – October 1
- Open Enrollment Event with Clinton School of Public Service – October 1
- Phone bank KTHV-Channel -- October 1.

Key Risks/Issues

Below is a summary of submitted/open risks/issues for the report period.

Risk	Risk Category	Possible Outcome if Risk Occurs	Risk Response Strategy	Risk Status
Lack of continued cohesiveness between the FFE Partnership, Arkansas DHS and ACHI- related healthcare improvement initiatives (workforce, payment reform, health information technology, Private Option).	Organizational	<ul style="list-style-type: none"> • Different messages being distributed by different agencies. • Redundancy of work. • Increased workload due to multiple requirements. 	Regular/frequent communications with key stakeholders and agency leaders to ensure ongoing and consistent information sharing and status updates.	Open
The Federal Funding model coupled with the State of Arkansas spending authorization model creates the need for multiple spending approval cycles plus introduces the possibility of available federal funds without the authority to spend.	Organizational	<ul style="list-style-type: none"> • Schedule delays due to lack of funding for staff, operations or services required to meet Partnership responsibilities. 	<ul style="list-style-type: none"> • Evaluate impact of CCIIO review process on the release of IT funds from CCIIO • Develop subsequent Grant requests well in advance of the end of current grant monies allocation • Coordinate funding requests timings between AHCD and Arkansas Health Insurance Marketplace Board • Continue to educate legislators on funding needs, processes and timelines 	Open
Getting navigators and guides hired and trained in a timely manner.	Organizational	Delays in educating eligible individuals about their health insurance choices. Eligible individuals fail to sign up for	<ul style="list-style-type: none"> • Expedited agreement with Department of Higher Education for community colleges to provide training. • Quickly getting 	Open

Risk	Risk Category	Possible Outcome if Risk Occurs	Risk Response Strategy	Risk Status
		coverage.	information to IPA vendors. <ul style="list-style-type: none"> • Tracking of #IPAs licensed. • Coordinate between CCIIO, Navigator Grantees, IPA Guide Organizations, Licensed Producers and CACs 	
Continuity of Coverage recommendation for Medicaid to purchase private plans through the Exchange fails to receive the necessary appropriation during the 2014 fiscal session of the Legislature or continuing appropriation in 2014 fiscal session.	Legislative	A quarter million low income Arkansans remain will lose health insurance coverage in 2015 after gaining it in 2014.	<ul style="list-style-type: none"> • Provide data for economic and human benefit of Medicaid buying into private health insurance. Continue implementation planning for “private option”. • Doing all we can to cooperate with and welcome legislators into our planning process. 	Open.
Few issuers apply to participate on the Exchange.	Organizational	Lack of choices for Exchange consumers.	Held multiple meetings with carriers to urge them to participate and answering any questions they may have. Continue to work with those who have applied to ensure their companies are financially sound and their plans provide the required access and benefits.	Closed for Plan Year 2014. However, this will continue to be an issue to watch in future years.
Outreach and Education contract for Level One C rejected	Financial	Marketing outreach during open enrollment eliminated; eligible not reached, could miss out on coverage.	Working to provide detailed information to legislators; some adjustment made to contract; voted delayed Sept. 20 at ALC	Open
New Arkansas Health Marketplace Board fails to reach consensus on Marketplace Model for AR	Organizational	Work accomplishments could be discarded or duplicated; delays or non-CCIIO funding	Establish communication lines with the new board members, some of which are already aware of what we have done,	Open

Risk	Risk Category	Possible Outcome if Risk Occurs	Risk Response Strategy	Risk Status
		could result	and seek good working relationships.	
Level One D grant submission rejected	Financial	Progress halts and Marketplace activities in Arkansas are severely reduced during Year One of coverage.	Detailed preparation in submitting Level One D grant.	Open

Key Meetings/Milestones Upcoming

Meeting/Milestone	Type	Completed Date
Steering Committee Meeting	State	9/25/2013
House Insurance and Commerce Committee (West Memphis)	State-Legislative	9/25/2013
Plan Management Advisory Committee	State	9/27/2013
Arkansas Health Insurance Marketplace Board	State	10/2/2013
Arkansas Health Insurance Marketplace Board	State	10/9/2013
Consumer Assistance Advisory Committee	State	10/11/2013
Arkansas Legislative Council	State-Legislative	10/18/2013
Arkansas Health Insurance Marketplace Board	State	10/23/2013

Key Meetings/Milestones Completed

Meeting/Milestone	Type	Date
House and Senate Public Health, Welfare & Labor Committees	State - Legislative	8/29/2013
Arkansas Health Insurance Marketplace Board	State	9/3/2013
ALC Review Committee	State-Legislative	9/4/2013
House and Senate Public Health, Welfare & Labor Committees	State-Legislative	9/6/2013
House and Senate Insurance and Commerce Committee	State-Legislative	9/9/2013
ALC Rules and Regulations Committee	State-Legislative	9/11/2013
Arkansas Health Insurance Marketplace Board	State	9/12/2013
House and Senate Insurance and Commerce Committee	State-Legislative	9/12/2013

Meeting/Milestone	Type	Date
Plan Management Advisory Committee	State	9/13/2013
Consumer Assistance Advisory Committee	State	9/13/2013
House and Senate Public Health, Welfare, & Labor Committee	State-Legislative	9/19/2013
Arkansas Health Insurance Marketplace Board	State	9/20/2013
ALC	State-Legislative	9/20/2013