

Arkansas Insurance Department (AID)
Arkansas Health Connector Division (AHC)
Monthly Report June 22, 2013 through July 19, 2013

General Update

- The Arkansas Health Connector is making rapid and steady progress in preparation for October 1, 2013 open enrollment.
 - The statewide outreach/education “Get Ready” campaign launched as planned on July 1, 2013.
 - Health Plans submitted for QHP certification on the Marketplace in 2014 are being reviewed in order to recommend certification to DHHS/CMS/CCIIO by July 31, 2013.
 - Twenty-six (26) organizations have contracts with AID to serve as Guide Organizations—more contracts are in process. Approximately 145 Guides have completed Phase I Training by AATYC.
 - Implementation Review report from CCIIO was received, indicating all is on track in Arkansas.

- Federal Update
 - Large employer reporting mandates and therefore employer responsibility penalties have been delayed until 2015.
 - State Based Marketplaces may elect to delay their sample-based review requirement to verify consumers’ income and health insurance status until 2015. However this does not affect Arkansas as we are operating under the Federally-facilitated Marketplace and the FFM will continue to use electronic data from IRS, SSA, and current income data sources to verify income for advance premium tax credits (APTCs). The IRS will continue to reconcile advance payments of the premium tax credits and recoup any overpayments.
 - The final Navigator/Non-Navigator Rule was released, outlining requirements for Certified Application Counselors (CACs) including a requirement for State Partnership Exchanges to certify organizations to certify/decertify their own CACs.

- The new Arkansas Health Insurance Marketplace board was appointed as directed by Act 1500 of 2013.

Arkansas Health Connector

Outreach and Education

- We have received much positive feedback on the marketing campaign, managed by Mangan Holcomb Partners (MHP) advertising firm and directed by Arkansas Health Connector (AHC) Public Information Manager Heather Haywood.

- The Outreach and Education campaign formally kicked off with the launching of the Arkansas Health Connector website and multiple other promotions. Internet Network of Arkansas (INA) is the website vendor. During the first two weeks of July, 33,000 unduplicated individuals visited the website (www.ARHealthConnector.org) with an average visit time greater than six minutes.
- The campaign will continue with statewide saturation. Advertising in each county will include specific messaging for multiple audiences. During the 13-week campaign, ads will run on 28 television stations, 24 regional radio stations, 118 community radio stations, and in 120 community newspapers. There will be ads on 227 billboards, 100 gas pumps, and two Central Arkansas Transit buses. Direct mail ads will go to 254,000 households and 172,000 small businesses. Social media (Facebook, Twitter) is also heavily emphasized in the campaign.
- Staff from AID-AHC answered phone calls during the AETN program that aired on June 27th. Approximately 65 calls were received, the vast majority from people interested in learning more about their options and how the Marketplace will work.
- Speaker's Bureau Training was held in the AID hearing room June 25, July 9, and July 11 and facilitated by AHC Communications Specialist Terri Clark and MHP. Approximately 75 speakers have been trained and are available for presentations in every county. Contact Terri.Clark@Arkansas.Gov to schedule a presentation.
- AHC and MHP also coordinated the publication of educational inserts in *Arkansas Business*, *Talk Business*, and *Arkansas Times*. Content was contributed by freelancer and longtime Arkansas journalist Ernie Dumas. Other content was produced by MHP staff and AHC Policy and Research Analyst Seth Blomeley. The *Arkansas Business* inserts contain some data that is now inapplicable following the federal government's delaying the employer mandate. The *Arkansas Times* insert, however, continues to serve as a helpful educational tool and is being shared at multiple venues.
- We continue to receive multiple news media requests for information and interviews. These have included the KTHV-Channel 11 of Little Rock, KUAR radio of Fayetteville, *Arkansas Democrat-Gazette*, *Arkansas News Bureau*, *Arkansas Times*, and The Associated Press.

Plan Management

- June 30 was the deadline for issuers to apply for QHP approval. Five medical carriers applied: Arkansas Blue Cross Blue Shield, NovaSys/Celtic Insurance Company, Blue Cross Blue Shield Multi-State Plan, QualChoice of Arkansas, and United Security Life and Health Insurance. AID is reviewing each QHP proposal for compliance with QHP certification criteria as recommended by the Steering Committee and approved by the Commissioner, including the applicant's financial rating, business plan, and financial projections. AID must make final QHP approval recommendations to the U.S. Department of Health and Human Services (HHS) by July 31, 2013. At least two QHPs will be offered in each county.
- Since July 1, and under the leadership of AHC lead Zane Chrisman, a team of reviewers and consultants from AID AHC, Life and Health and Finance Divisions have been reviewing the QHP applications. Consultants from Optumas, Lewis and Ellis, and Public Consulting Group have been involved. There are a total of 13,341 QHP items to be reviewed by July 31, 2013 when Arkansas recommends plans for certification for the Marketplace. As of July 21st, this review was 75 percent complete. Staff from AHC

and the private insurance companies have been in ongoing communications clarifying needs and responses.

- The deadline for Stand-Alone Dental (SAD) plans to be submitted for Health Insurance Marketplace approval was also June 30. Seven companies have applied: Arkansas Blue Cross Blue Shield, Best Life and Health, Delta Dental of Arkansas, Dentegra Insurance Company, Guardian Life Insurance Company, and Lincoln National Life Insurance Company, and Renaissance.

Private Option

- DHS and AID continue to work with vendor Manatt Health Solutions and CMS to develop Medicaid and Marketplace policies and processes for the Private Option (Medicaid expansion through Medicaid payment of premiums for QHPs doing business in the Health Insurance Marketplace). The Private Option will be possible through the use of a Centers for Medicare and Medicaid Services (CMS) Section 1115 Research and Demonstration Waiver. The draft waiver has been posted for the public to review and comment. Public Hearings were held in Little Rock on July 2, in Fort Smith on July 8, and in Monticello on July 9. DHS plans to submit the waiver to CMS in August. Section 1115 waivers are generally approved for a five-year period and can be renewed. This waiver is for 2014, 2015, and 2016.
- Objections to the waiver came from Community Health Centers of Arkansas regarding the possibility that QHPs may not include local Community Health Centers in their networks. The centers have raised financial concerns regarding their own budgets if the current enhanced Medicaid reimbursement is not maintained and also expressed concern that some consumers won't seek care if they won't be covered at the centers they have been accustomed to visiting. Arkansas Advocates for Children and Families, while supporting the Private Option overall, expressed concerns about the potential of moving ARKids First B recipients to the Private Option, such as the drugs covered by private health plans versus those covered by ARKids. Ray Hanley of the Arkansas Foundation for Medical Care spoke positively of the leadership in Arkansas as compared to Mississippi, noting that in Arkansas there will be at least two plans in the Marketplace serving each county while Mississippi has 37 counties with no plans.
- DHS, AID, and consultants are working with private insurance actuaries and HHS to determine regulations and formulas that will together determine required cost sharing for Private Option "High Value Silver" plans. AID Bulletin and Q & A revisions based on additional federal guidance have been distributed to issuers so that they may be in compliance with federal regulations and the Arkansas Private Option requirements.
- DHS Division of Medical Services provided more guidance July 12, 2013 regarding Medical Frailty determinations for 2014 and continues to work on this definition and processes. Those who are "medically frail" (individuals with exceptional medical needs for whom coverage through the Marketplace is determined to be impractical, overly complex, or would undermine continuity or effectiveness of care) are not eligible for the Private Option and must instead be covered by traditional Medicaid. DHS is working to develop a brief automated survey screening tool to prospectively identify individuals with exceptional medical needs for whom coverage through the Marketplace is determined to be impractical, overly complex, or would undermine continuity or effectiveness of care. Although well-understood and validated screening tools exist for a variety of related purposes, none exists which specifically meets the state's objective. While developing and piloting such a tool, DHS committed that 10 percent of those screened for "medical frailty" statewide (8% - 12% screened per AID service region) would be determined "medically frail" for 2014. In future years (2015 or later), DHS plans to use available claims and encounter

data, coverage appeals, and other related information to refine the screening tool and response thresholds to achieve the core purpose of the screening and will abandon the use of a target rate of positive screens.

- Iowa Insurance Department officials continue their interest in the Private Option. AID and DHS-Medicaid officials have responded to inquiries from Iowa officials, including from their Insurance Commissioner.

Guides

- To date, we have 26 government and non-government contractors for In-Person Assister (IPA) Guide services. Other organizations are expressing interest. Our goal is for IPA entities to employ 535 guides across Arkansas.
- Guide Training implementation by the Arkansas Association of Two-Year Colleges (AATYC) continues. Modules 1 to 8 have been completed. Guide training began June 24. During the first three training weeks, approximately 145 guides have completed Phase I training. Weekly training sessions will continue through mid-August at which time Phase I training will transition to on-line training and Phase II (federal) training is expected to become available. Phase II and Phase III (Arkansas-specific) training, required for all Navigators/Non-Navigators, will be available in August and September.
- Successful completion of Phase I will be required for guides to perform outreach and education functions. Completion of Phases II and III will be required for licensure and enrollment assistance. A score of 80% is required to pass competency tests
- Progress continues on our Guide Management Solution (GMS), being designed for automated contract management including invoicing and reporting, training, and licensure tracking.
- AHC is working with AID License Division on processes for licensure of guides and other Marketplace assisters, including federal Navigators, certified application counselors, and licensed agents/ brokers to comply with Act 1439 of 2013. Arkansas Insurance Rule 104 to set annual license fee at \$35 has been filed and advertised beginning July 1, 2013. A public hearing is scheduled for July 31, 2013 from 10:30am to 12p.m. at the AID hearing room, first floor. At this point, we have received no comments.
- On July 12, 2013, HHS released the *Final Rule on Standards for Navigators and Non-Navigator Assistance Personnel: Consumer Assistance Tools and Programs of an Exchange and Certified Application Counselors (CACs)*. The final rule requires Federally-facilitated Marketplaces, including Partnership Marketplaces, to designate organizations to certify their organization's staff members and volunteers as CACs. Standards must be met, including privacy and conflict of interest. AID will use a train-the-trainer approach. This new rule on CACs is consistent with requests we have been hearing from hospitals, health care facilities, community based organizations, and others including county jails desiring to have staff trained to assist with Marketplace enrollment.

Arkansas Health Insurance Marketplace Board

- As directed by Act 1500 of 2013, board members were to be appointed by July 1, 2013 to the Arkansas Health Insurance Marketplace Board by Governor Mike Beebe, Senate President Pro Tempore Michael Lamoureux and House Speaker Davy Carter. The board will determine whether and when Arkansas will apply for State-Based Marketplace status. The new board will assume Marketplace governance as early as

July 1, 2015 for a State-Based Marketplace in Plan Year 2016. In the interim, the current Steering Committee will continue its role in advising the AID in its operation of the State Partnership Marketplace. We are pleased that several of the newly appointed members have insurance experience. Three members are also members of either the Steering Committee or the Plan Management Advisory Committee (PMAC).

- Members of the new Health Insurance Marketplace Board of Directors are:
 - Governor Beebe's Appointments: Mike Castleberry, Little Rock, Vice President of Network and Business Development at HealthScope and member of the PMAC; Chris Parker, Little Rock, partner at Eichenbaum, Liles P.A. in Little Rock; Annabelle Imber Tuck, Little Rock, retired Justice of the Arkansas Supreme Court and co-chair of the PMAC and serving on the Steering Committee.
 - Sen. Lamoureux's Appointments: Steve Faris, Central, former state senator; Fred Bean, Little Rock, President, Bean Hamilton Corporate Benefits and member of the PMAC; John Denery, Little Rock, Stephens Insurance Executive Vice President.
 - Rep. Carter's Appointments: Sherrill Wise, Little Rock, Vice President and Treasurer of Dillard's Inc.; Dr. Jerry Jones, Cabot, former Branch Chief of Pharmacy Services, Arkansas Department of Health; Greg Hatcher, Little Rock, founder and owner of Hatcher Agency.
 - Other Members of the Board (by virtue of their positions): Jay Bradford, Arkansas Insurance Commissioner; John Selig, Arkansas Department of Human Services Director.
- The Board may employ an executive director who may in turn hire other staff. Interim staff may be hired until an executive director is named. Starting July 1, 2015 the Board may apply for grant funds to assist in the implementation and operation of the Marketplace. Prior to that, the Board will work with the Insurance Commissioner who may apply for funding for the Marketplace and enter into a memorandum of understanding concerning the use and expenditure of grant funds.

Operations

- With a goal of ensuring cohesive planning and coordinated work in a rapidly changing environment, the AHC continues to conduct daily meetings at 8:15 each morning to brief fellow team members, coordinate and align activities, and identify any implementation barriers.
- Project manager First Data made available an organizational consultant to assess the AHC Division's change readiness—particularly in the consumer assistance areas. We are meeting multiple deadlines and need to improve our ability to identify interdependencies and alignment opportunities as we work to effect efficient operations in the implementation of the Marketplace. The organizational consultant, Gary Lieberman, interviewed each staff member and subsequently conducted an anonymous survey of staff through Survey Monkey. The report will be reviewed and shared with staff in the near future.
- First Data continues its work on a request for proposals (RFP) for the Arkansas Partnership Marketplace Development and Implementation Evaluation project. We have received verbal CCIIO support for a second No Cost Extension of our Level One A Grant so that the evaluation can cover the entire open enrollment period and early Arkansas Health Connector implementation.

- The AID's Consumer Services Division (CSD) is prepared to respond to public inquiries that result from our outreach and education efforts. The CSD reports that so far in the month of July, there have been 295 calls and 48 e-mails seeking information related to the Marketplace. AID has worked diligently to provide answers to all members of the public.

Community Connections

- AHC Account Manager Bruce Donaldson has been facilitating meetings with agents and brokers throughout the state to communicate what they need to know regarding the new Marketplace. The University of Arkansas Partners for Inclusive Communities (UAPIC) is helping coordinate these meetings along with the Arkansas Association of Health Underwriters. MHP also produced an introductory video with the Commissioner to be played at the meetings. Attendance has been very good.
- Sandra Cook participated in the Arkansas Minority Health Commission sponsored public forum on the Affordable Care Act in Marked Tree on July 18th.
- Bruce Donaldson will present at the NWA NAHU Conference on July 31.
- AHC staff have at least ten speaking engagements in August to include at Guide organizations, Arkansas Association of Counties, Small Businesses, Arkansas Hospital Association, Arkansas Mental Health Council, and AR LEAD Program.

CCIIO/CMS Update

- Delayed Employer Mandates. On July 2, 2013 the White House announced they would work with employers, insurers, and experts to propose a simplified reporting process for large employers (those with 50 or more employees) and, therefore, reporting requirements for 2014 are suspended. Since employer responsibility payments can only be assessed based on this new reporting, such payments won't be collected for 2014—allowing employers time to test the new reporting systems and any necessary adaptations to their health benefit while staying the course toward making health coverage more affordable and accessible for their workers.
- Income Verification is Still On. On July 5, 2013, CCIIO announced that State Based Marketplaces may elect to delay their sample-based review requirement to verify consumers' income and health insurance status until 2015. The Federally-facilitated Marketplace (Arkansas's Model as a Partnership State) will still perform sample-based reviews. The Marketplace will continue to use electronic data from IRS, SSA, and current income data sources to verify income for purposes of determining eligibility for advance payment of the premium tax credit. The IRS will continue to reconcile advance payments of the premium tax credit when consumers file taxes and recoup overpayments.
- The final Navigator/Non-Navigator Rule. This final rule was released on July 12, 2013, outlining requirements for Certified Application Counselors (CACs) including a requirement for State Partnership Exchanges to certify organizations to certify/decertify their own CACs. AID will be developing a Train the Trainer model to implement this provision in advance of October 1.

- AHC received feedback from the Center for Consumer Information and Insurance Oversight (CCIIO) on July 12 regarding the Implementation review held at CCIIO in Bethesda, Md. on June 19 between AHC staff and CCIIO staff. This review involved two-way briefings to gauge the progress of the AHC toward readiness for open enrollment on October 1, 2013. The feedback letter commended AID on its “operational progress to date.” CCIIO particularly found noteworthy AHC’s IPA program, the Outreach and Education program, and the review of QHP applications. Items to be followed up include notation requirements on marketing pieces, policies and procedure oversight, and quality control.
- Weekly teleconference meetings continue among AHC staff, our CCIIO Project Officer, Emily Pedneau, and other CCIIO/CMS staff as needed regarding pending CCIIO-related questions. AHC staff also engage in meetings via webinar for technical assistance and development.
- We plan to submit the week of July 22, 2013, a second No Cost Extension for AID’s existing Level One A grant funding to perform the AHC development and implementation evaluation project. We are also planning an initial Level One B grant No Cost Extension to continue Level One B grant projects beyond September 20, 2013, including the IPA program, IPA training, and Outreach and Education efforts.
- We plan to submit a Level One D funding application on August 15, 2013 for continued State Partnership operations and year two planning beyond the initial open enrollment period.

Advisory Committees/Steering Committee Updates

Steering Committee – The Steering Committee met June 27, 2013:

- There were no recommendations from the Advisory Committee meetings in June for the Steering Committee to consider.
- Heard an update about IPA Guide training classes and an update on the contract status involving IPA entities.
- Received an update regarding the Outreach and Education campaign, including an update from David Rainwater from MHP. MHP and subcontractor Lattimer were receptive to ideas from the Steering Committee. Heard that the University Of Arkansas Clinton School Of Public Service plans to host a community outreach enrollment event October 1, 2013. AHC staff is working with Clinton School Dean Skip Rutherford on this project.
- Deputy Commissioner Crone updated the Committee about questions posed by legislators and that AID and AHC are realizing the results of planning and implementation decisions. She said the next steps include reviewing and recommending QHPs for certification, completing guide contracts and training, continuing roll-out of the outreach and marketing campaign, coordinating Navigator and non-Navigator licensing with License Division, coordinating guide efforts with Navigator grantees, and coordinating as needed with the new Marketplace Board.
- Medicaid Director Andy Allison gave feedback regarding the Private Option.

Advisory Committees

Plan Management Advisory Committee – The Plan Management Advisory Committee (PMAC) did not meet in July.

Consumer Assistance Advisory Committee - The Consumer Assistance Advisory Committee (CAAC) did not meet in July.

Contracts/Procurement Update

In-Person Assister Program IT Services (Level One A) - CAI, the IPA IT Solution vendor, is continuing with the development of the initial version of the IPA Entity IT solution. This function has been renamed the “Guide Management Solution” (GMS). This implementation includes setting up a guide profile entry screen as well as creating a screen for scheduling of IPA assignments. A change has been made from the IBM Curam information sharing system to the Microsoft.*Net* system. This is thought to be best for the short-term. The GMS will also serve Navigator/Non-Navigator training and licensure tracking functions.

In-Person Assister (IPA) Contract Entities (Level One B) - Contracts with 26 IPA entities have been signed and finalized.

Outreach and Education Campaign (Level One B) - MHP is undertaking numerous activities described in detail previously in this report. Three interagency agreements have been signed for outreach to specific populations: 1) Arkansas Minority Health Commission for African American and Hispanic populations; 2) Arkansas Department of Health for Speaker’s Bureau staffing in all 75 counties; and 3) UALR Arkansas Small Business and Technology Development Center (ASBTDC) for outreach to small businesses across Arkansas.

IPA Guide/Navigator/Agent & Broker Training (Level One B) - The Arkansas Department of Higher Education is working with two year colleges and the Arkansas Association of Two-Year Colleges to provide this service. Seven lead colleges implemented the “Train the Trainer” sessions and ~145 Guide trainees have completed Phase I training.

Interagency Agreement for Statewide Stakeholder Engagement - AHC continues to work with the University of Arkansas Partners for Inclusive Communities (UAPIC) to provide logistical services needed for agent/brokers meetings in July, informational meetings to be planned for all 75 counties, and special enrollment events to be strategically planned with other partners according to early Marketplace enrollment experience.

Evaluation RFP - Pending review by Office of State Procurement, AHC expects to release RFP for Evaluation by August 1.

Exchange Staff Update

Positions – AHC has hired **Zane Chrisman** as Attorney Specialist. Chrisman, who has moved back to Little Rock, previously served as the AHC’s Plan Management Specialist and will broaden her role. She has both private carrier and state regulatory experience and established relationships with many of the carriers in Arkansas.

Bruce Donaldson was hired as Accounts Manager. Donaldson previously served as AHC’s Stakeholder and Producer Specialist and has many years of experience in the insurance industry. He will serve a liaison role to industry and consumer representatives (agents/brokers, carriers, consumer services staff) and to CCIIO/OPM regarding plan issues.

Terry Rogers, administrative assistant II, resigned effective July 17, 2013.

Positions open are the following: Quality Assurance Officer (finalist identified), Resource Center Specialist, Administrative Analyst, Information Technology Systems Specialist (finalist identified), IPA Contract Monitor, and Chief Operations Officer. We are considering transitioning one of the grants coordinator positions to focus on contract finance and billing, including such for IPA organizations.

Stakeholder meetings attended*/presentations

- Greenwood Chamber of Commerce, Greenwood, June 26 (Donaldson)
- Arkansas Public Employers Human Resources Association, Little Rock, June 28 (Crone)
- Medicaid Private Option Waiver Public Hearing, Little Rock, July 2 (Crone)*
- Medicaid Private Option Waiver Public Hearing, Fort Smith, July 8 (Blomeley)*
- Agent/Broker meeting, Little Rock, July 9 (Donaldson)
- Agent/Broker meeting, Fort Smith, July 10 (Donaldson)
- Agent/Broker meeting, Fayetteville, July 11 (Donaldson)
- Agent/Broker meeting, Jonesboro, July 15 (Donaldson)
- Agent/Broker meeting, West Memphis, July 16 (Donaldson)
- Arkansas Minority Health Commission public forum, Marked Tree, July 18 (Cook)

The AHC Bi-Weekly Status Meeting – This regular gathering was held July 18 and was attended by the AHC staff, contracted vendors, and other resources engaged through intra-agency and interagency agreements.

Key upcoming events

- Level One A and B No Cost Extension Requests – July 23
- Continue meetings with Insurance Producers across Arkansas – July 24, 25
- Prepare and submit semi-annual reports for Level One A, Level One B, and Level One C– July 30
- Deadline for AID to recommend approved QHPs to DHHS – July 31
- Prepare and submit Level One D application – Aug. 15.

Key Risks/Issues

Below is a summary of submitted/open risks/issues for the report period.

Risk	Risk Category	Possible Outcome if Risk Occurs	Risk Response Strategy	Risk Status
Lack of continued cohesiveness between the FFE Partnership, Arkansas DHS and ACHI- related healthcare improvement initiatives (workforce, payment reform, health information technology, Private Option).	Organizational	<ul style="list-style-type: none"> • Different messages being distributed by different agencies. • Redundancy of work. • Increased workload due to multiple requirements. 	Regular/frequent communications with key stakeholders and agency leaders to ensure ongoing and consistent information sharing and status updates.	Open
The Federal Funding model coupled with the State of Arkansas spending authorization model creates the need for multiple spending approval cycles plus introduces the possibility of available federal funds without the authority to spend.	Organizational	<ul style="list-style-type: none"> • Schedule delays due to lack of funding for staff, operations or services required to meet Partnership responsibilities. 	<ul style="list-style-type: none"> • Evaluate impact of CCIO review process on the release of IT funds from CCIO • Develop subsequent Grant requests well in advance of the end of current grant monies allocation • Coordinate funding requests timings between AHC and Arkansas Health Insurance Marketplace Board 	Open
Getting navigators and guides hired and trained in a timely manner.	Organizational	Delays in educating eligible individuals about their health insurance choices. Eligible individuals fail to sign up for coverage.	<ul style="list-style-type: none"> • Expedited agreement with Department of Higher Education for community colleges to provide training. • Quickly getting information to IPA vendors. • Tracking of #IPAs licensed. • Coordinate between CCIO, Navigator Grantees, IPA Guide Organizations 	Open
Continuity of Coverage		A quarter million low income Arkansans	<ul style="list-style-type: none"> • Provide data for economic and human benefit of Medicaid buying into 	Open. The

Risk	Risk Category	Possible Outcome if Risk Occurs	Risk Response Strategy	Risk Status
recommendation for Medicaid to purchase private plans through the Exchange fails to receive the necessary appropriation during the 2014 fiscal session of the Legislature or continuing appropriation in 2014 fiscal session.	Legislative	remain will lose health insurance coverage in 2015 after gaining it in 2014.	private health insurance. Continue implementation planning for "private option". <ul style="list-style-type: none"> Doing all we can to cooperate with and welcome legislators into our planning process. 	Legislature approved the "private option" plan during 2013 session but will be on table again next year.
Few issuers apply to participate on the Exchange.	Organizational	Lack of choices for Exchange consumers.	Held multiple meetings with carriers to urge them to participate and answering any questions they may have. Continue to work with those who have applied to ensure their companies are financially sound and their plans provide the required access and benefits.	Open
New Arkansas Health Marketplace Board fails to reach consensus on Marketplace Model for AR	Organizational	Work accomplishments could be discarded or duplicated; delays or non-CCIIO funding could result	Establish communication lines with the new board members, some of which are already aware of what we have done, and seek good working relationships.	Open

Key Meetings/Milestones Completed

Meeting/Milestone	Type	Completed Date
Steering Committee	State	6/27/2013
House and Senate Public Health, Welfare & Labor Committees	State - Legislative	6/27/2013
House and Senate Insurance and Commerce Committees	State - Legislative	7/16/2013
Plan Management Advisory Committee	State	No July meeting
Consumer Assistance Advisory Committee	State	No July meeting

Key Meetings/Milestones Upcoming

Meeting/Milestone	Type	Date
Public Health Committee	State - Legislative	7/25/2013
Steering Committee Meeting	State	8/1/2013
QHP Recommendations Due	Federal	7/31/2013
Plan Management Advisory Committee	State	8/9/13
Consumer Assistance Advisory Committee	State	8/9/13